			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
5. How many rounds of golf do you play annually at the Club?	1 to 10	11%	0%	21%	14%	14%	9%	8%	11%	12%	5%	6%	66%	8%	0%	15%	11%	15%	13%	21%	7%	7%	11%
	11 to 20	10%	16%	26%	16%	11%	4%	2%	8%	11%	5%	9%	10%	15%	20%	6%	29%	12%	13%	7%	10%	4%	5%
	21 to 30	12%	22%	26%	14%	15%	7%	8%	4%	13%	9%	13%	3%	15%	15%	4%	14%	14%	12%	14%	15%	12%	3%
	31 to 40	8%	14%	7%	16%	9%	7%	3%	6%	9%	5%	8%	3%	15%	10%	4%	11%	11%	12%	17%	6%	4%	6%
	41 to 50	12%	14%	7%	16%	12%	15%	10%	11%	12%	14%	13%	0%	8%	10%	15%	14%	14%	2%	14%	14%	11%	15%
	51 to 60	8%	14%	5%	7%	7%	6%	11%	8%	7%	13%	8%	3%	0%	15%	10%	11%	2%	10%	14%	8%	10%	8%
	61 to 70	7%	0%	5%	7%	7%	11%	5%	11%	6%	11%	8%	3%	0%	0%	6%	0%	9%	12%	7%	7%	6%	8%
	71 to 80	9%	3%	0%	7%	14%	12%	11%	7%	9%	9%	10%	0%	0%	5%	8%	0%	9%	10%	3%	10%	11%	9%
	81 to 90	5%	3%	0%	2%	8%	6%	10%	1%	4%	10%	5%	7%	8%	0%	6%	0%	3%	10%	0%	5%	11%	2%
	91 to 100	7%	0%	0%	2%	1%	10%	8%	17%	6%	6%	6%	3%	15%	0%	13%	4%	0%	2%	0%	8%	10%	15%
	101 to 110	5%	0%	2%	0%	3%	2%	11%	8%	5%	5%	5%	0%	8%	0%	4%	0%	5%	2%	0%	5%	6%	9%
	111 to 120	3%	0%	0%	0%	0%	7%	5%	3%	2%	5%	3%	0%	8%	0%	2%	4%	3%	2%	0%	3%	2%	6%
	Over 120	4%	16%	0%	0%	0%	2%	8%	4%	4%	3%	3%	0%	0%	25%	6%	4%	5%	2%	3%	3%	6%	5%
	Mean	53.6	51	26	37	45	61	70	61	51	62	55	21	54	59	59	37	46	48	37	54	63	65
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
6. What is your handicap?	0 or lower	1%	11%	2%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	15%	0%	4%	3%	0%	3%	1%	0%	0%
	1 to 4	3%	11%	10%	7%	3%	0%	0%	0%	3%	4%	2%	10%	0%	15%	0%	4%	4%	8%	3%	4%	0%	0%
	5 to 9	16%	49%	26%	34%	20%	7%	3%	5%	19%	5%	16%	23%	0%	40%	8%	21%	19%	24%	28%	13%	11%	13%
	10 to 18	45%	22%	52%	45%	55%	53%	48%	27%	52%	19%	48%	45%	31%	25%	35%	46%	37%	49%	31%	47%	50%	43%
	19 to 28	25%	8%	5%	9%	15%	30%	32%	52%	22%	34%	25%	13%	15%	5%	44%	11%	16%	14%	28%	26%	31%	37%
	28 to 35	7%	0%	2%	5%	5%	7%	11%	10%	2%	25%	6%	3%	38%	0%	6%	7%	13%	6%	7%	7%	4%	4%
	36+	2%	0%	0%	0%	0%	2%	4%	4%	0%	10%	2%	0%	15%	0%	4%	4%	4%	0%	0%	2%	3%	0%
	n/a	1%	0%	2%	0%	1%	0%	1%	1%	1%	2%	0%	6%	0%	0%	2%	4%	1%	0%	0%	0%	1%	1%
	Mean	16.4	9	11	13	14	18	20	21	15	23	16	12	26	8	20	14	17	14	15	17	18	17
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
7. Is your spouse/partner a member at the Club?	Yes	20%	0%	5%	7%	25%	26%	30%	24%	14%	43%	23%	15%	15%	0%	17%	21%	17%	17%	17%	28%	18%	18%
	No	80%	100%	95%	93%	75%	74%	70%	76%	86%	57%	77%	85%	85%	100%	83%	79%	83%	83%	83%	72%	82%	82%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
8. Do you have a spouse who plays golf or is interested in golf and has not joined the Club?	Yes	19%	11%	23%	12%	20%	23%	23%	18%	17%	28%	19%	29%	36%	10%	16%	23%	22%	23%	13%	17%	21%	15%
	No	81%	89%	78%	88%	80%	77%	77%	82%	83%	72%	82%	71%	64%	90%	84%	77%	78%	77%	88%	83%	79%	85%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Why has your spouse not joined the Club? (You may select more than one):	Member of another local golf club	36%	25%	0%	20%	9%	50%	79%	30%	27%	67%	38%	0%	75%	0%	50%	0%	33%	20%	33%	46%	63%	13%
	The cost to be a member	21%	75%	33%	20%	27%	14%	7%	10%	25%	7%	19%	25%	0%	100%	17%	60%	33%	30%	0%	15%	6%	13%
	Lack of discounts offered to spouses of members	10%	25%	11%	20%	9%	21%	0%	0%	12%	7%	15%	0%	0%	0%	0%	0%	8%	20%	33%	8%	13%	0%
	Lack of non-golf facilities and amenities	4%	25%	0%	0%	0%	0%	0%	20%	4%	0%	4%	0%	0%	0%	17%	0%	8%	0%	0%	8%	0%	13%
	Not interested in a club membership	18%	0%	11%	20%	45%	7%	7%	30%	22%	7%	17%	50%	0%	0%	0%	20%	8%	20%	33%	8%	13%	50%
	Other (please specify below):	28%	50%	56%	40%	27%	14%	14%	30%	27%	33%	28%	25%	25%	50%	33%	40%	33%	40%	33%	15%	25%	25%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
9. How would you describe your present principal status?	Employed Full-Time	**44%**	78%	93%	95%	77%	26%	5%	0%	51%	16%	47%	64%	23%	65%	0%	68%	64%	69%	69%	40%	27%	12%
	Employed Part-Time	**6%**	5%	2%	2%	7%	7%	9%	4%	4%	14%	6%	6%	8%	10%	2%	7%	7%	6%	14%	5%	6%	1%
	Looking after home/family	**3%**	0%	0%	2%	1%	6%	5%	4%	0%	16%	3%	3%	15%	0%	6%	0%	1%	2%	3%	5%	6%	1%
	Retired from employment	**42%**	0%	0%	0%	9%	53%	80%	88%	40%	51%	40%	27%	54%	0%	85%	18%	16%	21%	10%	46%	57%	82%
	Student	**2%**	14%	2%	0%	0%	0%	0%	1%	2%	0%	1%	0%	0%	20%	0%	4%	6%	0%	0%	1%	0%	1%
	Other	**3%**	3%	2%	0%	5%	7%	0%	3%	3%	4%	3%	0%	0%	5%	6%	4%	4%	2%	3%	4%	3%	1%
	Total	**100%**	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
10. What makes The Island Golf Club special to you? (Please select all that apply)	Friendships	**59%**	41%	19%	45%	48%	74%	76%	75%	54%	77%	58%	48%	62%	50%	77%	39%	43%	44%	48%	64%	74%	72%
	Practice Facilities	**32%**	54%	26%	39%	37%	37%	21%	24%	34%	24%	33%	9%	31%	70%	29%	25%	36%	46%	28%	28%	33%	28%
	Golf Course	**94%**	95%	98%	93%	96%	93%	95%	93%	95%	92%	96%	88%	77%	100%	92%	100%	91%	98%	93%	92%	97%	94%
	Location	**28%**	35%	33%	18%	31%	30%	27%	25%	28%	31%	25%	36%	31%	50%	33%	50%	36%	27%	21%	20%	30%	27%
	Natural beauty and environment	**72%**	70%	74%	70%	73%	75%	76%	61%	70%	80%	73%	70%	85%	80%	60%	82%	67%	85%	66%	72%	76%	58%
	Staff	**41%**	30%	17%	43%	36%	43%	49%	51%	38%	51%	38%	39%	54%	50%	54%	39%	36%	46%	28%	39%	49%	40%
	Reputation	**31%**	43%	40%	36%	27%	27%	30%	28%	32%	29%	31%	24%	8%	60%	29%	50%	39%	31%	24%	25%	31%	30%
	Other (please specify):	**5%**	8%	7%	7%	7%	2%	4%	4%	5%	4%	4%	12%	0%	5%	8%	0%	3%	10%	0%	6%	3%	9%
	Total	**100%**	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
11. Currently the Club does not have a Mission Statement. If a Mission were created, please indicate which statements should be included	A membership unified under one Club	**34%**	8%	12%	28%	21%	41%	46%	53%	32%	42%	35%	21%	15%	10%	49%	18%	24%	22%	21%	33%	43%	55%
	The golf course is our primary asset and is to be maintained and improved to standards consistent with the world's best links	**76%**	86%	86%	77%	83%	74%	71%	66%	80%	62%	76%	79%	69%	95%	64%	93%	80%	90%	76%	71%	71%	68%
	An affordable and sought-after membership experience, for which all members pay a fair annual subscription	**53%**	46%	52%	49%	41%	58%	56%	63%	53%	54%	54%	33%	62%	45%	64%	29%	50%	57%	34%	55%	63%	54%
	Consistent, courteous service provided by well trained staff	**51%**	32%	38%	42%	47%	60%	57%	63%	48%	65%	50%	42%	69%	35%	66%	32%	47%	55%	38%	52%	62%	51%
	Manage the Club's affairs according to prudent financial operating standards	**57%**	24%	48%	49%	41%	64%	70%	78%	55%	66%	58%	39%	38%	25%	83%	29%	42%	63%	41%	55%	69%	74%
	A Club which embraces families	**33%**	19%	48%	35%	21%	29%	37%	44%	29%	47%	32%	39%	31%	25%	43%	36%	30%	29%	24%	31%	41%	34%
	A Club dedicated to providing a welcoming golf experience for all its members and visitors	**73%**	49%	62%	74%	68%	83%	82%	75%	71%	83%	75%	64%	69%	50%	81%	71%	65%	80%	69%	72%	79%	72%
	Caring for our environment / Caring for the local environment	**43%**	24%	19%	30%	31%	48%	53%	68%	38%	62%	42%	30%	38%	25%	68%	32%	33%	45%	31%	36%	56%	52%
	A Club that encourages the connectivity and socialisation of its members and guests	**35%**	22%	19%	26%	27%	41%	36%	56%	30%	52%	33%	27%	54%	30%	47%	36%	29%	29%	17%	37%	44%	35%
	Demonstrate a capability and interest in hosting an Irish Open Championship	**20%**	41%	24%	19%	13%	21%	17%	19%	19%	25%	20%	15%	8%	50%	19%	25%	23%	27%	24%	13%	20%	20%
	Total	**100%**	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
12. Do you agree with the concept that a Management Council sets policy and evaluates operating performance, Management operates the Club, and Committees are advisory only?	Yes	86%	81%	83%	91%	86%	91%	91%	78%	85%	90%	87%	88%	100%	79%	79%	85%	86%	88%	93%	86%	88%	81%
	No	14%	19%	17%	9%	14%	9%	9%	22%	15%	10%	13%	13%	0%	21%	21%	15%	14%	12%	7%	14%	12%	19%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
13. Do you believe the Club currently operates as described in the previous question?	Yes	72%	67%	70%	72%	71%	73%	74%	71%	70%	78%	70%	79%	100%	74%	73%	92%	75%	73%	56%	73%	68%	71%
	No	28%	33%	30%	28%	29%	27%	26%	29%	30%	22%	30%	21%	0%	26%	27%	8%	25%	27%	44%	27%	32%	29%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
14. Do you believe the Management Council is operational?	Yes	73%	50%	45%	67%	76%	76%	90%	82%	72%	78%	76%	50%	0%	40%	80%	50%	63%	77%	67%	74%	75%	82%
	No	27%	50%	55%	33%	24%	24%	10%	18%	28%	22%	24%	50%	0%	60%	20%	50%	38%	23%	33%	26%	25%	18%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
15. Do you believe the Committees are operational?	Yes	63%	58%	55%	58%	71%	62%	62%	67%	67%	44%	65%	50%	0%	40%	67%	50%	50%	77%	67%	59%	69%	59%
	No	37%	42%	45%	42%	29%	38%	38%	33%	33%	56%	35%	50%	0%	60%	33%	50%	50%	23%	33%	41%	31%	41%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
16. Do you agree with the term of the Management Council members (currently one year)?	Yes	56%	67%	58%	45%	47%	50%	63%	61%	53%	66%	55%	50%	73%	68%	52%	63%	43%	51%	52%	58%	60%	60%
	No	44%	33%	43%	55%	53%	50%	38%	39%	47%	34%	45%	50%	27%	32%	48%	37%	57%	49%	48%	42%	40%	40%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
17. Please indicate what the term of the Management Council members should be:	Two years	44%	42%	38%	38%	34%	28%	61%	70%	40%	65%	41%	47%	67%	33%	57%	10%	33%	36%	62%	48%	53%	50%
	Three years	52%	50%	50%	58%	63%	70%	33%	30%	56%	35%	53%	53%	33%	67%	43%	90%	61%	56%	38%	50%	39%	50%
	Four years	4%	8%	13%	4%	3%	3%	6%	0%	4%	0%	6%	0%	0%	0%	0%	0%	6%	8%	0%	2%	8%	0%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
18. Do you agree with the size of the Management Council (currently 13)?	Yes	59%	67%	51%	57%	58%	54%	68%	59%	58%	66%	55%	69%	100%	58%	75%	85%	55%	67%	46%	59%	57%	58%
	No	41%	33%	49%	43%	42%	46%	32%	41%	42%	34%	45%	31%	0%	42%	25%	15%	45%	33%	54%	41%	43%	42%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
19. Please indicate what the size of the Management Council should be:	Less than 9 members	47%	58%	60%	28%	60%	59%	39%	24%	49%	40%	50%	40%	0%	50%	18%	50%	45%	76%	60%	35%	55%	32%
	9 members	37%	8%	30%	56%	33%	30%	43%	48%	37%	30%	37%	40%	0%	13%	45%	0%	41%	18%	33%	44%	26%	54%
	11 members	13%	8%	0%	17%	3%	11%	18%	28%	10%	27%	12%	0%	0%	13%	36%	0%	10%	6%	0%	16%	18%	14%
	More than 13 members	3%	25%	10%	0%	3%	0%	0%	0%	4%	3%	1%	20%	0%	25%	0%	50%	3%	0%	7%	5%	0%	0%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
20. Do you believe the term of office for the Honorary Secretary of the Club should be:	One year	16%	20%	18%	16%	18%	9%	19%	16%	17%	13%	16%	13%	18%	21%	15%	19%	12%	16%	7%	21%	16%	15%
	Three years	24%	23%	21%	16%	18%	38%	27%	20%	26%	18%	26%	9%	27%	16%	24%	15%	26%	26%	22%	18%	26%	33%
	Two years	58%	57%	61%	68%	60%	53%	51%	64%	55%	68%	56%	75%	55%	63%	59%	67%	61%	58%	70%	60%	54%	48%
	More than three years	2%	0%	0%	0%	4%	1%	2%	0%	2%	1%	2%	3%	0%	0%	2%	0%	2%	0%	0%	0%	4%	3%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
21. Do you agree with the current number and makeup of the Honorary Officers?	Yes	67%	80%	68%	68%	67%	63%	67%	64%	63%	84%	62%	90%	100%	79%	78%	85%	74%	72%	59%	71%	53%	67%
	No	33%	20%	32%	32%	33%	37%	33%	36%	37%	16%	38%	10%	0%	21%	22%	15%	26%	28%	41%	29%	47%	33%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
22. Please answer the following based on the Honorary Officer structure you believe best suits the Club and governance best practices:	The current number less the Men's and Ladies' Clubs Honorary Secretaries.	31%	29%	45%	17%	30%	32%	35%	27%	32%	27%	32%	33%	0%	25%	14%	25%	47%	9%	30%	31%	31%	32%
	Four Honorary Officers being the Honorary Secretary, Honorary Treasurer, Captain and Lady Captain.	53%	43%	45%	58%	61%	57%	50%	50%	54%	45%	53%	67%	0%	25%	71%	75%	47%	73%	40%	45%	56%	58%
	Other, please specify:	16%	29%	9%	25%	9%	11%	15%	23%	15%	27%	15%	0%	0%	50%	14%	0%	6%	18%	30%	24%	13%	11%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
23. Do you believe the Club's rules are being adhered to on a consistent basis?	Yes	76%	60%	86%	73%	79%	78%	75%	76%	75%	79%	73%	90%	90%	74%	85%	92%	78%	74%	62%	77%	79%	68%
	No	24%	40%	14%	28%	21%	22%	25%	24%	25%	21%	27%	10%	10%	26%	15%	8%	22%	26%	38%	23%	21%	32%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

		Total	Age Category:							Gender:		Membership Classification:					Membership Tenure:						
			Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
24. Members are charged with the responsibility to maintain such values and explain or remind members. Do you believe that volunteers are effective in doing so?	Yes	65%	69%	75%	65%	65%	57%	67%	65%	64%	67%	63%	74%	80%	79%	67%	88%	67%	65%	74%	64%	57%	62%
	No	35%	31%	25%	35%	35%	43%	33%	35%	36%	33%	37%	26%	20%	21%	33%	12%	33%	35%	26%	36%	43%	38%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
25. Should The Island Golf Club amalgamate the Men's and Ladies' Clubs and operate as one Club with the golf program managed by the Captains' Committees under the ultimate authority of the Management Council?	Yes	73%	69%	74%	79%	74%	76%	70%	72%	73%	77%	75%	72%	38%	58%	76%	63%	76%	74%	78%	69%	77%	75%
	No	27%	31%	26%	21%	26%	24%	30%	28%	27%	23%	25%	28%	63%	42%	24%	37%	24%	26%	22%	31%	23%	25%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
26. Do you believe these Bye Laws and Club Rules are followed?	Yes	81%	80%	80%	88%	85%	80%	78%	79%	81%	80%	79%	93%	88%	74%	93%	96%	81%	86%	80%	76%	78%	84%
	No	19%	20%	20%	12%	15%	20%	22%	21%	19%	20%	21%	7%	13%	26%	7%	4%	19%	14%	20%	24%	22%	16%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
27. Do you believe these Bye Laws and Club Rules are well known and understood within the Club?	Yes	24%	20%	18%	27%	23%	17%	24%	39%	26%	17%	22%	33%	25%	32%	36%	31%	24%	24%	7%	20%	26%	35%
	No	76%	80%	83%	73%	77%	83%	76%	61%	74%	83%	78%	67%	75%	68%	64%	69%	76%	76%	93%	80%	74%	65%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
28. Do you support a change in the General Manager's reporting structure as described above?	Yes	87%	86%	97%	100%	88%	81%	81%	84%	86%	89%	87%	90%	100%	84%	77%	100%	84%	88%	93%	84%	86%	84%
	No	13%	14%	3%	0%	12%	19%	19%	16%	14%	11%	13%	10%	0%	16%	23%	0%	16%	12%	7%	16%	14%	16%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
29. Please rate your satisfaction with the Council's performance in the following areas: Management of Club finances	1	2%	9%	8%	0%	1%	1%	0%	3%	3%	1%	3%	0%	0%	11%	0%	4%	3%	2%	4%	3%	1%	2%
	2	7%	20%	5%	10%	3%	9%	6%	6%	7%	10%	8%	4%	11%	16%	2%	4%	10%	6%	15%	9%	2%	10%
	3	29%	29%	46%	31%	39%	17%	25%	27%	28%	31%	29%	29%	0%	32%	31%	31%	32%	18%	23%	31%	34%	27%
	4	50%	34%	41%	52%	49%	61%	51%	48%	50%	48%	48%	54%	67%	42%	57%	50%	48%	71%	54%	44%	47%	46%
	5	12%	9%	0%	7%	8%	12%	19%	16%	12%	11%	12%	14%	22%	0%	10%	12%	8%	4%	4%	13%	16%	16%
	Mean	3.61	3.14	3.19	3.57	3.60	3.73	3.82	3.69	3.61	3.57	3.59	3.79	4.00	3.05	3.74	3.62	3.48	3.69	3.39	3.55	3.74	3.65
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
29. Please rate your satisfaction with the Council's performance in the following areas: Enforcement of Club policies	1	2%	6%	0%	0%	1%	1%	2%	3%	2%	1%	2%	0%	0%	6%	0%	0%	0%	4%	4%	1%	4%	2%
	2	7%	15%	11%	5%	4%	8%	6%	8%	7%	10%	8%	0%	0%	22%	2%	4%	7%	8%	4%	10%	5%	10%
	3	38%	50%	60%	43%	35%	30%	32%	38%	39%	35%	39%	30%	22%	39%	34%	42%	52%	26%	42%	35%	38%	35%
	4	43%	21%	29%	38%	56%	52%	42%	41%	44%	39%	42%	48%	44%	28%	54%	42%	33%	56%	42%	44%	39%	45%
	5	10%	9%	0%	15%	4%	9%	18%	11%	9%	15%	9%	22%	33%	6%	10%	12%	8%	6%	8%	10%	15%	8%
	Mean	3.52	3.12	3.17	3.63	3.57	3.60	3.67	3.48	3.50	3.56	3.46	3.93	4.11	3.06	3.71	3.62	3.43	3.52	3.46	3.52	3.58	3.48
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
29. Please rate your satisfaction with the Council's performance in the following areas: Responsiveness to member requests	1	4%	9%	8%	2%	4%	4%	2%	3%	4%	4%	4%	0%	0%	11%	5%	0%	3%	2%	8%	6%	3%	5%
	2	17%	23%	8%	19%	15%	13%	15%	25%	15%	23%	17%	8%	11%	21%	21%	8%	19%	14%	19%	15%	16%	22%
	3	42%	43%	61%	40%	38%	44%	40%	38%	45%	34%	45%	35%	22%	32%	33%	35%	49%	48%	46%	36%	45%	38%
	4	29%	20%	22%	31%	39%	29%	30%	26%	29%	29%	27%	42%	44%	32%	33%	38%	25%	34%	23%	35%	23%	28%
	5	8%	6%	0%	7%	4%	10%	12%	8%	7%	11%	7%	15%	22%	5%	8%	19%	3%	2%	4%	8%	12%	7%
	Mean	3.19	2.91	2.97	3.21	3.24	3.29	3.33	3.11	3.19	3.20	3.15	3.65	3.78	3.00	3.18	3.69	3.06	3.20	2.96	3.23	3.23	3.09
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
29. Please rate your satisfaction with the Council's performance in the following areas: Transparency with members	1	5%	9%	8%	5%	4%	4%	4%	8%	5%	7%	6%	4%	0%	5%	5%	0%	5%	6%	4%	6%	6%	7%
	2	24%	23%	19%	31%	19%	24%	23%	28%	25%	20%	25%	11%	11%	21%	23%	8%	17%	24%	27%	29%	21%	31%
	3	34%	43%	46%	21%	32%	33%	38%	30%	34%	37%	35%	26%	33%	42%	30%	36%	46%	24%	31%	32%	41%	26%
	4	29%	20%	22%	33%	40%	32%	25%	25%	29%	28%	27%	52%	44%	26%	30%	36%	30%	43%	31%	27%	22%	26%
	5	8%	6%	5%	10%	4%	8%	11%	9%	8%	9%	7%	7%	11%	5%	13%	20%	2%	4%	8%	7%	10%	10%
	Mean	3.10	2.91	2.97	3.12	3.21	3.16	3.17	3.00	3.10	3.11	3.04	3.48	3.56	3.05	3.23	3.68	3.06	3.16	3.12	3.00	3.10	3.02
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

		Total	Age Category:							Gender:		Membership Classification:					Membership Tenure:						
			Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
29. Please rate your satisfaction with the Council's performance in the following areas: Overall trust in the council	1	3%	9%	5%	0%	3%	0%	1%	5%	3%	1%	3%	0%	0%	11%	3%	0%	3%	2%	8%	2%	3%	2%
	2	10%	11%	14%	17%	13%	7%	6%	11%	10%	11%	11%	4%	11%	5%	8%	4%	8%	10%	12%	10%	10%	15%
	3	35%	46%	43%	29%	32%	37%	36%	28%	36%	33%	36%	33%	11%	37%	30%	32%	43%	33%	35%	34%	34%	31%
	4	40%	20%	35%	43%	44%	42%	41%	40%	40%	37%	39%	48%	56%	26%	43%	40%	40%	45%	42%	40%	37%	36%
	5	13%	14%	3%	12%	8%	14%	16%	17%	11%	18%	11%	15%	22%	21%	18%	24%	6%	10%	4%	13%	15%	16%
	Mean	3.49	3.20	3.16	3.50	3.43	3.64	3.64	3.54	3.47	3.60	3.44	3.74	3.89	3.42	3.65	3.84	3.38	3.51	3.23	3.53	3.49	3.51
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Access to the Tee - Weekdays a.m.	1	4%	7%	7%	6%	4%	3%	4%	2%	5%	3%	5%	0%	0%	0%	3%	4%	4%	5%	0%	7%	3%	2%
	2	7%	7%	7%	3%	8%	4%	10%	8%	7%	6%	7%	10%	0%	13%	6%	4%	4%	8%	6%	11%	6%	6%
	3	25%	26%	30%	13%	27%	22%	22%	34%	27%	16%	23%	24%	30%	27%	34%	22%	17%	26%	28%	20%	29%	35%
	4	43%	33%	26%	58%	42%	49%	44%	40%	42%	46%	43%	52%	30%	40%	46%	48%	48%	44%	44%	40%	37%	47%
	5	21%	26%	30%	19%	19%	21%	21%	16%	18%	29%	22%	14%	40%	20%	11%	22%	27%	18%	22%	21%	24%	10%
	Mean	3.69	3.63	3.63	3.81	3.65	3.81	3.67	3.60	3.62	3.93	3.69	3.71	4.10	3.67	3.57	3.78	3.90	3.62	3.83	3.58	3.73	3.57
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Access to the Tee - Weekdays p.m.	1	2%	4%	0%	0%	5%	0%	2%	0%	2%	0%	2%	0%	0%	0%	4%	0%	4%	0%	0%	3%	2%	0%
	2	6%	0%	11%	3%	9%	6%	3%	5%	6%	5%	6%	10%	0%	0%	4%	0%	0%	10%	6%	10%	6%	2%
	3	27%	32%	25%	24%	27%	17%	27%	39%	29%	16%	26%	20%	14%	24%	44%	29%	20%	25%	12%	23%	35%	36%
	4	41%	32%	39%	38%	40%	50%	43%	37%	41%	44%	43%	40%	43%	41%	26%	33%	45%	43%	65%	36%	43%	38%
	5	25%	32%	25%	34%	18%	27%	25%	20%	22%	35%	24%	30%	43%	35%	22%	38%	31%	23%	18%	27%	15%	24%
	Mean	3.82	3.89	3.79	4.03	3.56	3.97	3.87	3.71	3.75	4.09	3.81	3.90	4.29	4.12	3.59	4.08	4.00	3.78	3.94	3.75	3.63	3.83
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Access to the Tee - Weekends / Holidays a.m.	1	7%	13%	18%	3%	9%	3%	3%	7%	7%	6%	6%	10%	25%	11%	3%	4%	14%	9%	0%	5%	6%	4%
	2	17%	22%	15%	23%	14%	18%	13%	17%	17%	16%	16%	30%	0%	17%	18%	23%	9%	22%	24%	19%	16%	13%
	3	34%	38%	29%	41%	39%	29%	25%	43%	34%	34%	33%	35%	25%	39%	45%	46%	34%	29%	43%	26%	30%	50%
	4	32%	19%	18%	26%	29%	44%	42%	28%	32%	31%	35%	20%	0%	22%	24%	19%	31%	29%	33%	38%	34%	29%
	5	11%	9%	21%	8%	9%	6%	18%	4%	10%	13%	11%	5%	50%	11%	9%	8%	12%	11%	0%	13%	14%	4%
	Mean	3.23	2.91	3.09	3.13	3.15	3.32	3.60	3.07	3.22	3.28	3.27	2.80	3.50	3.06	3.18	3.04	3.19	3.11	3.10	3.35	3.34	3.17
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Access to the Tee - Weekends / Holidays p.m.	1	4%	0%	9%	0%	6%	6%	3%	2%	5%	3%	4%	5%	25%	0%	4%	0%	7%	2%	6%	5%	3%	4%
	2	8%	13%	9%	12%	9%	6%	2%	12%	10%	0%	7%	20%	0%	17%	7%	11%	7%	12%	11%	7%	3%	11%
	3	29%	31%	41%	36%	20%	27%	24%	40%	29%	33%	28%	25%	25%	33%	46%	33%	31%	23%	28%	25%	32%	38%
	4	41%	34%	22%	30%	52%	42%	51%	36%	41%	38%	43%	40%	25%	33%	29%	37%	42%	44%	44%	41%	40%	38%
	5	17%	22%	19%	21%	13%	19%	20%	10%	15%	26%	18%	10%	25%	17%	14%	19%	13%	19%	11%	22%	22%	9%
	Mean	3.59	3.66	3.31	3.61	3.55	3.63	3.83	3.38	3.53	3.84	3.64	3.30	3.25	3.50	3.43	3.63	3.45	3.65	3.44	3.68	3.73	3.36
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
31. Please evaluate the Professional Shop operation with respect to the following: Condition (furnishings)	1	2%	6%	5%	5%	1%	0%	0%	0%	2%	2%	2%	0%	0%	0%	0%	4%	5%	4%	0%	0%	1%	0%
	2	3%	3%	8%	2%	3%	1%	4%	0%	3%	1%	3%	4%	0%	5%	2%	7%	5%	2%	0%	5%	0%	0%
	3	28%	15%	23%	22%	42%	29%	27%	26%	30%	19%	28%	46%	8%	16%	26%	25%	17%	26%	27%	27%	35%	34%
	4	46%	44%	46%	54%	38%	49%	48%	46%	48%	40%	47%	36%	42%	42%	45%	46%	49%	46%	54%	39%	49%	47%
	5	22%	32%	18%	17%	17%	21%	22%	28%	17%	38%	20%	14%	50%	37%	26%	18%	25%	22%	19%	29%	15%	19%
	Mean	3.84	3.94	3.64	3.76	3.65	3.90	3.88	4.02	3.77	4.10	3.80	3.61	4.42	4.11	3.95	3.68	3.85	3.80	3.92	3.92	3.76	3.85
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
31. Please evaluate the Professional Shop operation with respect to the following: Merchandise selection	1	1%	0%	8%	2%	1%	0%	0%	0%	1%	2%	2%	0%	0%	0%	0%	0%	3%	2%	0%	1%	1%	0%
	2	5%	15%	5%	7%	3%	3%	1%	6%	5%	1%	4%	4%	0%	11%	5%	11%	3%	6%	0%	5%	2%	6%
	3	32%	12%	38%	29%	42%	34%	32%	26%	32%	32%	33%	43%	8%	11%	26%	32%	28%	18%	27%	36%	45%	23%
	4	47%	41%	43%	52%	39%	46%	54%	50%	49%	41%	46%	43%	58%	42%	57%	46%	49%	58%	54%	39%	42%	53%
	5	16%	32%	8%	10%	15%	18%	13%	18%	14%	24%	15%	11%	33%	37%	12%	11%	17%	16%	19%	20%	9%	18%
	Mean	3.72	3.91	3.38	3.59	3.64	3.79	3.79	3.80	3.69	3.83	3.68	3.61	4.25	4.05	3.76	3.57	3.74	3.80	3.92	3.71	3.56	3.82
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
31. Please evaluate the Professional Shop operation with respect to the following: Pricing (value)	1	2%	3%	5%	2%	3%	1%	1%	0%	2%	2%	2%	0%	0%	5%	0%	0%	3%	2%	4%	1%	2%	2%
	2	7%	15%	15%	7%	1%	6%	7%	3%	8%	4%	7%	7%	0%	11%	2%	7%	6%	2%	12%	9%	6%	6%
	3	34%	24%	30%	24%	40%	32%	36%	39%	33%	36%	34%	26%	9%	32%	45%	29%	33%	29%	19%	31%	42%	40%
	4	41%	29%	43%	51%	39%	40%	39%	46%	41%	39%	40%	48%	64%	21%	48%	43%	39%	49%	46%	36%	40%	42%
	5	17%	29%	8%	15%	17%	21%	17%	12%	16%	19%	17%	19%	27%	32%	5%	21%	19%	18%	19%	22%	10%	11%
	Mean	3.64	3.68	3.33	3.68	3.65	3.72	3.63	3.67	3.62	3.69	3.62	3.78	4.18	3.63	3.55	3.79	3.64	3.80	3.65	3.70	3.49	3.54
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
31. Please evaluate the Professional Shop operation with respect to the following: Pro Shop Staff	1	1%	0%	0%	2%	1%	0%	0%	1%	0%	2%	1%	4%	0%	0%	0%	0%	0%	2%	0%	1%	1%	0%
	2	1%	3%	0%	0%	0%	1%	0%	1%	1%	0%	1%	0%	0%	0%	2%	0%	2%	0%	0%	1%	0%	2%
	3	3%	6%	5%	0%	4%	3%	1%	1%	3%	0%	3%	11%	0%	0%	0%	11%	0%	2%	0%	5%	2%	0%
	4	20%	21%	13%	21%	19%	17%	27%	20%	21%	18%	19%	25%	0%	21%	29%	7%	14%	10%	33%	18%	25%	31%
	5	76%	71%	83%	76%	75%	79%	72%	76%	75%	80%	77%	61%	100%	79%	69%	82%	84%	86%	67%	75%	71%	68%
	Mean	4.70	4.59	4.78	4.69	4.67	4.74	4.71	4.67	4.69	4.73	4.71	4.39	5.00	4.79	4.64	4.71	4.81	4.78	4.67	4.65	4.66	4.65
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
31. Please evaluate the Professional Shop operation with respect to the following: Check-In/Arrival	1	1%	0%	0%	5%	1%	0%	0%	2%	1%	1%	1%	0%	0%	0%	3%	0%	0%	2%	0%	0%	3%	2%
	2	1%	3%	0%	0%	1%	3%	1%	2%	2%	0%	2%	4%	0%	0%	0%	0%	2%	0%	0%	2%	3%	2%
	3	9%	9%	10%	10%	10%	12%	9%	7%	10%	9%	10%	19%	0%	11%	3%	7%	11%	0%	4%	13%	11%	12%
	4	41%	44%	38%	41%	35%	34%	48%	47%	44%	30%	40%	38%	9%	42%	53%	29%	39%	33%	54%	41%	44%	45%
	5	47%	44%	53%	44%	53%	52%	43%	42%	44%	60%	47%	38%	91%	47%	42%	64%	48%	65%	42%	45%	40%	40%
	Mean	4.32	4.29	4.43	4.20	4.36	4.35	4.31	4.27	4.29	4.48	4.31	4.12	4.91	4.37	4.32	4.57	4.34	4.59	4.39	4.28	4.16	4.20
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
31. Please evaluate the Professional Shop operation with respect to the following: Golf instruction	1	1%	3%	0%	3%	2%	1%	0%	0%	0%	4%	1%	0%	0%	0%	0%	0%	2%	0%	5%	1%	1%	0%
	2	1%	0%	3%	3%	2%	3%	0%	0%	2%	0%	1%	5%	0%	0%	0%	0%	4%	2%	0%	1%	1%	0%
	3	21%	23%	24%	15%	23%	20%	24%	16%	24%	11%	23%	24%	11%	12%	9%	14%	16%	19%	27%	25%	21%	20%
	4	45%	23%	56%	56%	42%	45%	44%	47%	45%	41%	45%	48%	33%	24%	59%	38%	51%	35%	45%	43%	51%	43%
	5	32%	52%	18%	24%	32%	31%	32%	37%	29%	44%	30%	24%	56%	65%	31%	48%	27%	44%	23%	30%	25%	37%
	Mean	4.05	4.19	3.88	3.94	4.00	4.01	4.08	4.20	4.00	4.21	4.00	3.90	4.44	4.53	4.22	4.33	3.98	4.21	3.82	3.99	3.97	4.18
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
31. Please evaluate the Professional Shop operation with respect to the following: Overall Pro Shop operation	1	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%	0%	0%
	2	0%	6%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	5%	0%	0%	2%	0%	4%	0%	0%	0%
	3	9%	3%	13%	5%	11%	13%	10%	4%	10%	6%	10%	8%	0%	0%	7%	11%	8%	2%	4%	15%	9%	6%
	4	53%	53%	62%	61%	55%	51%	46%	54%	56%	43%	54%	58%	40%	47%	52%	44%	55%	58%	59%	46%	60%	51%
	5	37%	38%	26%	34%	32%	36%	44%	42%	33%	51%	35%	35%	60%	47%	41%	44%	35%	38%	33%	38%	31%	43%
	Mean	4.26	4.24	4.13	4.29	4.17	4.23	4.34	4.37	4.22	4.45	4.23	4.27	4.60	4.37	4.34	4.33	4.24	4.29	4.22	4.23	4.21	4.37
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
31. Please evaluate the Professional Shop operation with respect to the following: Caddies	1	2%	3%	0%	0%	2%	0%	5%	5%	3%	0%	2%	0%	0%	6%	9%	0%	0%	3%	7%	4%	2%	3%
	2	8%	7%	14%	0%	9%	5%	14%	8%	10%	0%	10%	6%	0%	6%	4%	0%	8%	14%	0%	9%	9%	11%
	3	28%	24%	19%	25%	39%	35%	30%	14%	29%	20%	29%	33%	0%	18%	26%	17%	29%	31%	27%	28%	28%	29%
	4	38%	28%	43%	54%	27%	44%	32%	49%	39%	35%	39%	33%	17%	29%	48%	22%	39%	31%	60%	32%	45%	45%
	5	23%	38%	24%	21%	23%	16%	20%	24%	19%	45%	20%	28%	83%	41%	13%	61%	24%	21%	7%	28%	17%	13%
	Mean	3.71	3.90	3.76	3.96	3.59	3.72	3.50	3.78	3.61	4.25	3.67	3.83	4.83	3.94	3.52	4.44	3.79	3.52	3.60	3.72	3.66	3.55
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
31. Please evaluate the Professional Shop operation with respect to the following: Hire equipment	1	0%	0%	0%	0%	0%	0%	0%	3%	0%	0%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%	0%	2%
	2	2%	0%	5%	0%	4%	0%	2%	0%	2%	0%	2%	6%	0%	0%	0%	5%	3%	3%	0%	0%	2%	0%
	3	18%	19%	23%	19%	25%	13%	14%	18%	22%	6%	18%	28%	0%	19%	19%	10%	15%	17%	31%	18%	17%	22%
	4	47%	33%	45%	50%	42%	50%	52%	50%	46%	49%	48%	44%	17%	31%	58%	50%	49%	40%	44%	47%	53%	41%
	5	33%	48%	27%	31%	29%	37%	33%	29%	30%	45%	33%	22%	83%	50%	19%	35%	33%	40%	25%	35%	28%	34%
	Mean	4.11	4.30	3.95	4.12	3.96	4.24	4.15	4.03	4.03	4.40	4.13	3.83	4.83	4.31	3.88	4.15	4.13	4.17	3.94	4.17	4.08	4.05
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

		Total	Age Category:							Gender:		Membership Classification:					Membership Tenure:						
			Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
32. Please evaluate the Golf Course on the following criteria: Tees	1	1%	0%	3%	2%	0%	1%	0%	0%	0%	2%	1%	0%	0%	0%	0%	0%	2%	0%	0%	1%	1%	0%
	2	3%	0%	3%	2%	6%	4%	1%	6%	3%	6%	4%	0%	8%	0%	5%	0%	5%	2%	0%	4%	5%	3%
	3	22%	35%	18%	24%	19%	20%	24%	17%	22%	19%	24%	15%	8%	26%	14%	11%	20%	20%	33%	18%	26%	24%
	4	53%	38%	54%	36%	57%	56%	55%	58%	55%	45%	51%	52%	58%	42%	70%	46%	49%	45%	44%	53%	60%	58%
	5	22%	26%	23%	36%	18%	19%	20%	19%	20%	27%	21%	33%	25%	32%	11%	43%	25%	33%	22%	24%	8%	15%
	Mean	3.91	3.91	3.92	4.00	3.88	3.88	3.94	3.89	3.92	3.90	3.88	4.18	4.00	4.05	3.89	4.32	3.91	4.08	3.89	3.95	3.69	3.84
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
32. Please evaluate the Golf Course on the following criteria: Greens	1	1%	3%	3%	5%	0%	0%	1%	0%	1%	1%	1%	0%	0%	5%	0%	0%	2%	2%	4%	0%	1%	2%
	2	3%	6%	8%	0%	10%	1%	1%	0%	4%	1%	4%	4%	0%	5%	0%	0%	3%	4%	4%	3%	6%	2%
	3	14%	24%	21%	9%	19%	14%	11%	9%	17%	7%	14%	15%	17%	26%	14%	18%	26%	6%	19%	12%	12%	13%
	4	47%	32%	46%	37%	46%	55%	50%	50%	47%	49%	49%	37%	25%	26%	53%	39%	31%	41%	48%	53%	55%	51%
	5	34%	35%	23%	49%	25%	30%	37%	41%	32%	42%	32%	44%	58%	37%	33%	43%	38%	47%	26%	32%	26%	33%
	Mean	4.09	3.91	3.79	4.26	3.86	4.14	4.20	4.32	4.05	4.30	4.07	4.22	4.42	3.84	4.19	4.25	4.02	4.27	3.89	4.14	3.99	4.13
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
32. Please evaluate the Golf Course on the following criteria: Fairways	1	1%	9%	0%	2%	1%	0%	1%	0%	2%	1%	1%	0%	0%	11%	0%	0%	0%	4%	4%	1%	1%	2%
	2	8%	18%	10%	2%	10%	5%	12%	2%	9%	3%	8%	4%	0%	26%	5%	4%	13%	4%	15%	6%	10%	6%
	3	29%	32%	15%	21%	29%	35%	29%	31%	31%	16%	30%	22%	27%	16%	30%	29%	23%	24%	15%	23%	40%	37%
	4	44%	18%	56%	47%	40%	42%	42%	54%	43%	49%	42%	59%	36%	21%	59%	46%	41%	31%	33%	54%	42%	44%
	5	19%	24%	18%	28%	19%	18%	15%	14%	16%	30%	19%	15%	36%	26%	7%	21%	23%	37%	33%	16%	7%	11%
	Mean	3.7	3.29	3.82	3.95	3.67	3.73	3.59	3.80	3.61	4.03	3.70	3.85	4.09	3.26	3.68	3.86	3.75	3.92	3.78	3.78	3.44	3.57
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
32. Please evaluate the Golf Course on the following criteria: Bunkers	1	6%	12%	3%	14%	8%	5%	4%	5%	6%	6%	7%	0%	0%	16%	2%	0%	6%	6%	11%	3%	11%	8%
	2	14%	9%	11%	2%	14%	20%	19%	14%	14%	14%	15%	12%	0%	11%	14%	7%	5%	12%	4%	13%	25%	21%
	3	31%	15%	18%	26%	26%	34%	35%	44%	31%	27%	31%	27%	25%	11%	42%	21%	20%	14%	26%	36%	33%	48%
	4	35%	41%	34%	33%	40%	31%	37%	30%	35%	34%	34%	31%	58%	37%	40%	39%	52%	41%	44%	33%	29%	19%
	5	14%	24%	34%	24%	11%	10%	6%	8%	12%	19%	13%	31%	17%	26%	2%	32%	17%	27%	15%	15%	2%	5%
	Mean	3.35	3.56	3.87	3.50	3.32	3.21	3.23	3.23	3.33	3.48	3.30	3.81	3.92	3.47	3.26	3.96	3.69	3.69	3.48	3.44	2.88	2.92
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
32. Please evaluate the Golf Course on the following criteria: Rough	1	3%	6%	6%	2%	3%	1%	2%	2%	3%	2%	3%	0%	0%	5%	0%	0%	2%	6%	8%	2%	1%	3%
	2	8%	3%	3%	7%	17%	13%	5%	3%	8%	8%	10%	0%	9%	0%	2%	0%	13%	15%	8%	6%	9%	3%
	3	34%	32%	31%	29%	28%	37%	43%	35%	35%	34%	35%	23%	45%	37%	33%	29%	27%	25%	31%	36%	46%	35%
	4	43%	35%	39%	38%	42%	41%	45%	55%	44%	40%	41%	50%	36%	26%	65%	43%	44%	38%	35%	43%	39%	57%
	5	11%	24%	22%	24%	10%	9%	5%	5%	10%	16%	11%	27%	9%	32%	0%	29%	15%	17%	19%	12%	5%	2%
	Mean	3.53	3.68	3.69	3.74	3.39	3.43	3.45	3.58	3.51	3.59	3.46	4.04	3.45	3.79	3.63	4.00	3.56	3.44	3.50	3.58	3.36	3.51
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
32. Please evaluate the Golf Course on the following criteria: Pathways	1	4%	15%	8%	2%	3%	3%	2%	5%	5%	3%	4%	0%	8%	26%	0%	7%	9%	2%	0%	3%	5%	3%
	2	15%	12%	11%	14%	14%	11%	20%	15%	17%	5%	16%	17%	8%	11%	7%	7%	8%	8%	7%	13%	28%	16%
	3	37%	35%	41%	40%	33%	48%	37%	25%	37%	37%	40%	25%	33%	21%	33%	25%	37%	47%	33%	42%	35%	31%
	4	33%	21%	22%	26%	38%	31%	30%	49%	31%	39%	29%	42%	50%	21%	58%	43%	35%	20%	41%	31%	26%	44%
	5	11%	18%	19%	17%	13%	8%	10%	6%	10%	16%	12%	17%	0%	21%	2%	18%	11%	22%	19%	10%	6%	6%
	Mean	3.32	3.15	3.32	3.41	3.43	3.30	3.24	3.37	3.25	3.60	3.29	3.58	3.25	3.00	3.56	3.57	3.31	3.53	3.70	3.32	3.00	3.34
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
32. Please evaluate the Golf Course on the following criteria: Signage and markings (i.e. hazard lines)	1	4%	9%	5%	14%	3%	0%	2%	2%	4%	3%	3%	4%	8%	11%	2%	7%	3%	8%	4%	3%	4%	2%
	2	13%	18%	16%	0%	17%	14%	17%	10%	15%	9%	15%	4%	0%	11%	12%	7%	14%	2%	11%	15%	20%	13%
	3	38%	21%	27%	48%	42%	46%	37%	32%	39%	33%	42%	25%	17%	21%	24%	29%	41%	31%	41%	36%	43%	38%
	4	36%	41%	43%	29%	32%	31%	35%	44%	35%	38%	31%	50%	50%	42%	52%	46%	31%	43%	33%	37%	27%	39%
	5	9%	12%	8%	10%	7%	9%	10%	13%	7%	17%	8%	17%	25%	16%	10%	11%	11%	16%	11%	8%	6%	8%
	Mean	3.34	3.29	3.32	3.19	3.24	3.35	3.32	3.57	3.28	3.56	3.25	3.71	3.83	3.42	3.55	3.46	3.33	3.57	3.37	3.32	3.12	3.39
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
32. Please evaluate the Golf Course on the following criteria: General Presentation Standards	1	1%	6%	3%	2%	1%	1%	0%	0%	1%	2%	1%	0%	0%	11%	0%	0%	3%	0%	4%	1%	2%	0%
	2	4%	9%	5%	0%	8%	1%	4%	3%	5%	2%	4%	4%	0%	16%	0%	4%	6%	4%	0%	3%	6%	3%
	3	19%	18%	18%	15%	15%	18%	29%	19%	21%	12%	21%	11%	17%	21%	12%	14%	14%	10%	15%	20%	26%	27%
	4	54%	38%	58%	59%	54%	60%	47%	56%	55%	49%	53%	67%	50%	21%	68%	50%	54%	49%	52%	57%	52%	56%
	5	21%	29%	16%	24%	21%	20%	20%	22%	18%	35%	21%	19%	33%	32%	20%	32%	22%	37%	30%	19%	13%	14%
	Mean	3.89	3.76	3.79	4.02	3.85	3.96	3.84	3.97	3.84	4.11	3.88	4.00	4.17	3.47	4.07	4.11	3.86	4.18	4.04	3.90	3.68	3.81
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
32. Please evaluate the Golf Course on the following criteria: Course maintenance staff	1	1%	3%	0%	2%	1%	0%	1%	0%	1%	1%	1%	0%	0%	5%	0%	0%	0%	0%	4%	0%	1%	3%
	2	2%	6%	5%	0%	6%	0%	2%	0%	2%	3%	2%	4%	0%	11%	0%	4%	6%	0%	0%	3%	2%	0%
	3	16%	15%	16%	14%	23%	12%	19%	11%	17%	13%	17%	15%	17%	21%	5%	7%	16%	14%	8%	15%	24%	14%
	4	52%	45%	49%	50%	45%	58%	47%	66%	51%	53%	52%	42%	25%	32%	76%	44%	49%	39%	69%	52%	52%	61%
	5	29%	30%	30%	33%	25%	31%	31%	23%	29%	29%	28%	38%	58%	32%	19%	44%	29%	47%	19%	30%	20%	22%
	Mean	4.05	3.94	4.03	4.12	3.87	4.19	4.04	4.11	4.05	4.06	4.03	4.15	4.42	3.74	4.14	4.30	4.00	4.33	4.00	4.08	3.87	3.98
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
32. Please evaluate the Golf Course on the following criteria: Rating Scale: Overall course	1	0%	3%	0%	2%	0%	0%	0%	0%	0%	1%	0%	0%	0%	5%	0%	0%	0%	0%	4%	0%	1%	0%
	2	1%	0%	0%	0%	4%	0%	1%	0%	1%	0%	1%	0%	0%	0%	0%	0%	2%	0%	0%	0%	2%	2%
	3	12%	9%	13%	12%	21%	11%	12%	5%	14%	6%	15%	4%	8%	11%	2%	0%	15%	8%	15%	9%	18%	13%
	4	59%	61%	68%	51%	52%	59%	59%	63%	61%	49%	57%	70%	42%	53%	74%	64%	55%	58%	38%	63%	60%	61%
	5	28%	27%	18%	35%	23%	29%	27%	32%	24%	44%	27%	26%	50%	32%	24%	36%	28%	33%	42%	28%	19%	25%
	Mean	4.12	4.09	4.05	4.16	3.93	4.18	4.12	4.28	4.06	4.34	4.09	4.22	4.42	4.05	4.21	4.36	4.09	4.25	4.15	4.18	3.93	4.08
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
33. Please evaluate the Practice Facilities on the following criteria: Driving Range	1	1%	0%	8%	2%	0%	0%	0%	0%	1%	1%	1%	4%	0%	0%	0%	0%	3%	2%	0%	0%	1%	0%
	2	6%	18%	8%	5%	7%	5%	2%	5%	7%	1%	4%	26%	9%	16%	5%	11%	6%	8%	12%	5%	2%	7%
	3	23%	35%	28%	21%	23%	23%	19%	19%	25%	13%	23%	30%	9%	32%	14%	29%	27%	22%	23%	21%	19%	25%
	4	52%	29%	48%	52%	54%	52%	57%	61%	52%	52%	53%	37%	45%	32%	69%	46%	47%	46%	46%	53%	58%	60%
	5	18%	18%	10%	19%	17%	20%	22%	15%	15%	32%	19%	4%	36%	21%	12%	14%	17%	22%	19%	22%	20%	8%
	Mean	3.8	3.47	3.45	3.81	3.80	3.87	3.99	3.86	3.72	4.12	3.85	3.11	4.09	3.58	3.88	3.64	3.69	3.78	3.73	3.91	3.93	3.70
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
33. Please evaluate the Practice Facilities on the following criteria: Short game practice area	1	1%	3%	8%	2%	1%	0%	0%	0%	2%	1%	2%	4%	0%	0%	0%	4%	2%	2%	0%	2%	1%	0%
	2	8%	18%	10%	12%	10%	6%	4%	3%	8%	5%	8%	15%	0%	21%	0%	11%	8%	6%	8%	13%	5%	5%
	3	23%	21%	23%	12%	29%	22%	24%	26%	25%	16%	23%	31%	27%	21%	21%	21%	23%	20%	15%	23%	24%	28%
	4	48%	39%	44%	38%	36%	54%	54%	61%	49%	45%	47%	46%	27%	32%	72%	46%	47%	45%	50%	39%	55%	57%
	5	19%	18%	15%	36%	24%	18%	18%	10%	16%	34%	21%	4%	45%	26%	7%	18%	20%	27%	27%	24%	14%	10%
	Mean	3.76	3.51	3.49	3.93	3.71	3.84	3.87	3.77	3.69	4.05	3.78	3.31	4.18	3.63	3.86	3.64	3.77	3.88	3.96	3.70	3.77	3.72
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
33. Please evaluate the Practice Facilities on the following criteria: Putting practice area	1	0%	3%	0%	2%	0%	0%	0%	0%	0%	1%	0%	0%	0%	5%	0%	4%	0%	0%	0%	0%	1%	0%
	2	3%	0%	13%	2%	4%	4%	1%	2%	4%	2%	3%	8%	9%	0%	2%	0%	3%	2%	4%	7%	1%	3%
	3	19%	35%	28%	21%	21%	10%	14%	18%	22%	6%	20%	23%	0%	32%	12%	32%	27%	31%	4%	14%	9%	23%
	4	52%	35%	51%	45%	54%	56%	57%	54%	53%	51%	53%	62%	45%	26%	56%	32%	53%	39%	65%	53%	60%	53%
	5	25%	26%	8%	29%	21%	30%	28%	26%	21%	39%	24%	8%	45%	37%	30%	32%	17%	29%	27%	26%	28%	20%
	Mean	3.98	3.82	3.54	3.95	3.92	4.13	4.11	4.05	3.90	4.25	3.97	3.69	4.27	3.89	4.14	3.89	3.84	3.94	4.15	3.97	4.13	3.90
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
33. Please evaluate the Practice Facilities on the following criteria: Overall Practice Facilities	1	1%	0%	3%	2%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	0%	2%	0%	0%	0%	1%	0%
	2	2%	3%	6%	2%	4%	3%	1%	0%	3%	0%	2%	11%	9%	0%	0%	4%	2%	4%	4%	3%	1%	2%
	3	21%	42%	25%	17%	20%	16%	19%	22%	24%	8%	20%	37%	9%	42%	12%	33%	21%	25%	24%	20%	13%	24%
	4	55%	33%	58%	51%	52%	62%	54%	63%	55%	54%	55%	52%	45%	32%	72%	48%	56%	44%	40%	52%	64%	65%
	5	21%	21%	8%	27%	24%	20%	25%	15%	17%	38%	22%	0%	36%	26%	16%	15%	19%	27%	32%	25%	20%	10%
	Mean	3.93	3.73	3.64	3.98	3.96	3.99	4.04	3.94	3.85	4.26	3.96	3.41	4.09	3.84	4.05	3.74	3.90	3.94	4.00	3.98	4.01	3.83
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
34. Do you believe the Club has a pace of play problem?	Yes	55%	71%	43%	51%	49%	58%	54%	63%	56%	51%	56%	38%	42%	58%	64%	30%	42%	42%	63%	56%	60%	75%
	No	45%	29%	58%	49%	51%	43%	46%	37%	44%	49%	44%	62%	58%	42%	36%	70%	58%	58%	37%	44%	40%	25%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
35. Please assess the level of difficulty of the golf course based on your preference: Golf course level of difficulty	1	1%	0%	0%	2%	1%	0%	1%	0%	1%	0%	1%	0%	9%	0%	0%	0%	0%	0%	0%	0%	2%	2%
	2	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	3	0%	3%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	5%	0%	4%	0%	0%	0%	0%	0%	0%
	4	1%	3%	0%	0%	1%	1%	1%	0%	1%	0%	1%	0%	0%	0%	0%	0%	2%	2%	0%	0%	1%	2%
	5	11%	6%	13%	14%	18%	5%	7%	18%	11%	14%	11%	14%	9%	11%	13%	18%	11%	10%	15%	13%	9%	9%
	6	10%	18%	10%	16%	13%	8%	6%	7%	11%	7%	9%	21%	9%	16%	4%	14%	14%	8%	11%	10%	9%	6%
	7	29%	21%	25%	34%	26%	30%	32%	29%	27%	36%	29%	28%	9%	26%	33%	29%	33%	14%	41%	26%	34%	29%
	8	37%	32%	43%	27%	32%	41%	45%	32%	37%	34%	37%	34%	36%	32%	38%	32%	31%	38%	26%	39%	39%	42%
	9	9%	18%	8%	7%	7%	11%	5%	9%	10%	5%	8%	3%	27%	11%	7%	0%	8%	26%	7%	9%	2%	8%
	10	3%	0%	3%	0%	1%	4%	4%	4%	2%	5%	3%	0%	0%	0%	4%	4%	2%	2%	0%	4%	2%	3%
	Mean	7.21	7.18	7.30	6.84	6.89	7.53	7.34	7.21	7.21	7.23	7.24	6.93	7.09	6.95	7.33	6.79	7.11	7.62	7.00	7.33	7.06	7.28
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
36. My preference is to protect the integrity of the current design	1	20%	21%	25%	18%	22%	26%	16%	10%	21%	14%	23%	4%	20%	11%	10%	17%	31%	31%	4%	12%	23%	16%
	2	12%	6%	14%	18%	13%	13%	11%	6%	12%	12%	13%	17%	10%	0%	7%	8%	16%	14%	25%	13%	8%	4%
	3	24%	24%	25%	28%	27%	22%	27%	17%	24%	28%	23%	29%	30%	26%	27%	38%	24%	17%	29%	23%	21%	27%
	4	19%	26%	8%	13%	23%	22%	16%	21%	19%	19%	17%	29%	10%	32%	20%	25%	17%	14%	17%	20%	15%	25%
	5	25%	24%	28%	23%	15%	16%	30%	46%	25%	28%	24%	21%	30%	32%	37%	13%	12%	24%	25%	31%	34%	27%
	Mean	3.18	3.26	3.00	3.05	2.97	2.88	3.33	3.85	3.14	3.35	3.06	3.46	3.20	3.74	3.67	3.08	2.64	2.86	3.33	3.46	3.29	3.44
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
36. I support the changes proposed in the current masterplan	1	20%	15%	22%	19%	18%	15%	21%	31%	21%	16%	21%	9%	0%	16%	26%	4%	12%	12%	20%	24%	31%	22%
	2	14%	27%	8%	16%	15%	9%	16%	13%	16%	9%	14%	14%	10%	26%	15%	13%	12%	14%	24%	16%	12%	13%
	3	22%	18%	25%	24%	15%	24%	29%	18%	20%	32%	22%	23%	40%	21%	15%	30%	27%	14%	8%	27%	15%	27%
	4	20%	18%	17%	16%	30%	21%	13%	23%	19%	23%	18%	41%	20%	16%	26%	39%	13%	26%	28%	20%	15%	16%
	5	24%	21%	28%	24%	23%	32%	22%	15%	25%	21%	26%	14%	30%	21%	19%	13%	37%	35%	20%	13%	27%	22%
	Mean	3.15	3.03	3.19	3.11	3.25	3.47	3.00	2.79	3.13	3.25	3.14	3.36	3.70	3.00	2.96	3.43	3.52	3.58	3.04	2.82	2.97	3.02
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
36. I am undecided or have no view on this topic	1	43%	50%	45%	45%	52%	44%	41%	19%	47%	26%	45%	28%	44%	56%	29%	22%	43%	61%	50%	44%	33%	42%
	2	15%	18%	12%	10%	17%	13%	14%	19%	14%	17%	13%	22%	22%	13%	21%	11%	24%	12%	20%	11%	13%	12%
	3	25%	18%	24%	14%	29%	29%	30%	28%	22%	39%	28%	17%	11%	13%	29%	39%	24%	9%	20%	28%	35%	24%
	4	8%	4%	6%	10%	2%	10%	11%	13%	8%	7%	7%	22%	0%	6%	8%	22%	4%	6%	0%	6%	15%	6%
	5	9%	11%	12%	21%	0%	4%	5%	22%	9%	11%	8%	11%	22%	13%	13%	6%	6%	12%	10%	11%	5%	15%
	Mean	2.26	2.07	2.27	2.52	1.81	2.19	2.27	3.00	2.18	2.59	2.20	2.67	2.33	2.06	2.54	2.78	2.06	1.97	2.00	2.30	2.48	2.39
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
36. I do not feel sufficiently informed	1	32%	22%	24%	18%	38%	54%	35%	15%	33%	25%	36%	6%	33%	17%	19%	5%	31%	50%	24%	32%	39%	25%
	2	18%	25%	15%	14%	16%	20%	16%	18%	18%	19%	17%	6%	11%	33%	27%	18%	24%	3%	24%	17%	17%	19%
	3	25%	31%	36%	43%	18%	13%	21%	26%	24%	25%	23%	47%	22%	28%	27%	32%	22%	22%	38%	20%	26%	28%
	4	15%	13%	9%	21%	20%	7%	19%	18%	16%	12%	14%	24%	22%	17%	15%	27%	15%	19%	5%	17%	11%	14%
	5	11%	9%	15%	4%	7%	7%	9%	23%	9%	19%	10%	18%	11%	6%	12%	18%	7%	6%	10%	14%	7%	14%
	Mean	2.55	2.63	2.76	2.79	2.42	1.91	2.51	3.15	2.50	2.81	2.45	3.41	2.67	2.61	2.73	3.36	2.43	2.28	2.52	2.63	2.28	2.72
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
36. I am open to design change but do not have confidence in those proposed in the masterplan and would prefer other options were considered	1	24%	27%	26%	20%	28%	25%	21%	19%	25%	18%	26%	12%	30%	18%	14%	15%	33%	32%	14%	21%	28%	15%
	2	17%	20%	21%	14%	10%	16%	18%	21%	17%	15%	14%	24%	30%	24%	25%	40%	11%	22%	9%	14%	14%	19%
	3	27%	10%	26%	37%	28%	30%	25%	33%	24%	42%	27%	41%	40%	18%	25%	35%	33%	12%	27%	35%	22%	25%
	4	17%	27%	18%	14%	16%	19%	18%	9%	18%	11%	17%	18%	0%	18%	18%	10%	13%	20%	27%	16%	16%	21%
	5	16%	17%	9%	14%	19%	11%	19%	19%	16%	15%	16%	6%	0%	24%	18%	0%	11%	15%	23%	14%	21%	21%
	Mean	2.84	2.87	2.62	2.89	2.88	2.75	2.96	2.88	2.83	2.89	2.84	2.82	2.10	3.06	3.00	2.40	2.58	2.63	3.36	2.88	2.88	3.15
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
37.Since access to the tee is very high on members' expectations, some clubs are reviewing the number of member competitions. Do you believe there is:	Just the right number of member competitions	77%	71%	81%	78%	76%	81%	76%	77%	78%	76%	79%	69%	73%	74%	70%	70%	75%	89%	68%	82%	78%	69%
	Too few member competitions	8%	26%	8%	10%	7%	9%	2%	5%	8%	7%	7%	4%	27%	21%	7%	11%	13%	2%	20%	9%	2%	8%
	Too many member competitions	15%	3%	11%	12%	17%	10%	21%	18%	14%	17%	14%	27%	0%	5%	23%	19%	13%	9%	12%	8%	20%	23%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
38. Fourball Competitions	Too many	29%	58%	42%	33%	33%	26%	21%	14%	30%	25%	29%	38%	43%	53%	16%	46%	38%	41%	43%	27%	19%	17%
	Too few	13%	9%	8%	21%	9%	11%	15%	16%	13%	11%	13%	13%	0%	11%	16%	15%	10%	9%	9%	11%	18%	17%
	Just right	58%	33%	50%	45%	58%	64%	64%	70%	56%	63%	58%	50%	57%	37%	68%	38%	52%	50%	48%	63%	64%	66%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
38. Single Competitions	Too many	20%	3%	16%	20%	17%	17%	30%	28%	22%	15%	22%	19%	0%	5%	25%	24%	11%	7%	21%	18%	27%	33%
	Too few	27%	70%	49%	39%	22%	26%	8%	13%	30%	14%	26%	24%	40%	63%	13%	32%	44%	40%	33%	27%	15%	11%
	Just right	53%	27%	35%	41%	62%	57%	63%	58%	48%	71%	52%	57%	60%	32%	63%	44%	45%	53%	46%	55%	58%	56%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
38. Mixed Competitions	Too many	14%	43%	33%	17%	18%	3%	3%	8%	17%	5%	14%	15%	0%	50%	0%	32%	26%	10%	14%	8%	11%	10%
	Too few	30%	10%	6%	20%	23%	44%	41%	42%	23%	53%	31%	20%	71%	0%	36%	14%	19%	31%	18%	40%	31%	39%
	Just right	55%	47%	61%	63%	59%	53%	56%	50%	60%	42%	55%	65%	29%	50%	64%	55%	55%	59%	68%	51%	58%	51%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
38. 9-hole Competitions	Too many	8%	13%	8%	3%	13%	6%	5%	8%	9%	5%	7%	15%	0%	16%	8%	26%	3%	5%	9%	8%	4%	11%
	Too few	45%	47%	63%	56%	37%	41%	36%	53%	47%	39%	46%	30%	63%	37%	49%	39%	49%	48%	35%	50%	44%	42%
	Just right	47%	41%	29%	41%	50%	53%	59%	39%	45%	55%	47%	55%	38%	47%	43%	35%	48%	48%	57%	42%	52%	47%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
38. Open Competitions	Too many	7%	6%	8%	8%	6%	3%	8%	15%	7%	9%	7%	14%	13%	0%	8%	22%	5%	5%	4%	7%	9%	7%
	Too few	43%	56%	58%	58%	49%	42%	32%	26%	52%	14%	46%	27%	50%	63%	24%	43%	48%	45%	50%	46%	45%	29%
	Just right	49%	38%	33%	35%	44%	55%	60%	59%	41%	78%	47%	59%	38%	37%	68%	35%	48%	50%	46%	48%	46%	64%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
39. Please evaluate the Men's/Women's locker rooms (as applicable to you): Condition (furnishings and fixtures)	1	7%	15%	21%	8%	7%	3%	2%	4%	7%	5%	7%	15%	0%	5%	0%	7%	9%	13%	15%	3%	6%	3%
	2	17%	29%	18%	13%	24%	17%	13%	13%	18%	15%	17%	19%	18%	37%	9%	14%	16%	21%	15%	22%	18%	11%
	3	45%	38%	42%	44%	45%	53%	47%	43%	47%	39%	46%	54%	45%	32%	43%	46%	44%	45%	48%	45%	46%	46%
	4	25%	12%	16%	31%	21%	23%	31%	31%	24%	28%	24%	12%	36%	16%	39%	21%	27%	19%	19%	23%	27%	31%
	5	6%	6%	3%	5%	3%	5%	7%	9%	3%	14%	5%	0%	0%	11%	9%	11%	5%	2%	4%	6%	4%	9%
	Mean	3.05	2.65	2.61	3.13	2.89	3.12	3.28	3.26	2.97	3.31	3.03	2.62	3.18	2.89	3.48	3.14	3.02	2.77	2.81	3.07	3.05	3.32
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

		Total	Age Category:							Gender:		Membership Classification:					Membership Tenure:						
			Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
39. Please evaluate the Men's/Women's locker rooms (as applicable to you): Cleanliness	1	2%	6%	3%	3%	1%	1%	4%	0%	2%	1%	3%	4%	0%	0%	0%	0%	2%	0%	4%	4%	4%	0%
	2	8%	9%	11%	0%	8%	12%	7%	6%	9%	5%	9%	8%	0%	5%	2%	7%	2%	9%	7%	9%	13%	5%
	3	33%	26%	45%	28%	34%	33%	34%	32%	38%	17%	35%	42%	18%	21%	27%	21%	36%	30%	41%	34%	27%	42%
	4	46%	47%	32%	54%	48%	44%	47%	48%	45%	50%	43%	42%	82%	58%	53%	50%	45%	53%	37%	44%	49%	42%
	5	11%	12%	11%	15%	8%	10%	8%	14%	6%	27%	11%	4%	0%	16%	18%	21%	16%	9%	11%	9%	7%	11%
	Mean	3.56	3.50	3.37	3.79	3.54	3.50	3.49	3.71	3.44	3.96	3.50	3.35	3.82	3.84	3.87	3.86	3.72	3.62	3.44	3.45	3.43	3.59
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
39. Please evaluate the Men's/Women's locker rooms (as applicable to you): Washrooms	1	4%	6%	11%	3%	3%	4%	4%	3%	3%	7%	5%	4%	0%	0%	2%	0%	6%	0%	4%	7%	5%	2%
	2	8%	3%	5%	3%	6%	15%	9%	10%	7%	13%	9%	4%	18%	0%	7%	7%	9%	2%	0%	9%	11%	12%
	3	37%	35%	34%	33%	49%	35%	36%	34%	40%	27%	37%	50%	36%	37%	32%	41%	34%	45%	41%	36%	38%	34%
	4	41%	38%	42%	49%	35%	40%	42%	44%	43%	34%	41%	38%	45%	37%	45%	33%	38%	47%	44%	41%	40%	45%
	5	9%	18%	8%	13%	7%	6%	8%	9%	6%	20%	8%	4%	0%	26%	14%	19%	13%	6%	11%	7%	7%	8%
	Mean	3.42	3.59	3.32	3.67	3.38	3.29	3.42	3.46	3.41	3.47	3.38	3.35	3.27	3.89	3.61	3.63	3.41	3.57	3.59	3.32	3.34	3.45
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
39. Please evaluate the Men's/Women's locker rooms (as applicable to you): Accessibility/Space	1	8%	15%	11%	8%	7%	8%	7%	8%	6%	16%	10%	4%	0%	11%	2%	4%	9%	11%	11%	7%	10%	6%
	2	20%	27%	13%	15%	20%	19%	20%	24%	18%	27%	19%	19%	30%	21%	27%	21%	11%	18%	15%	28%	23%	17%
	3	41%	42%	50%	26%	46%	44%	46%	29%	45%	27%	42%	46%	30%	42%	32%	39%	45%	49%	48%	36%	37%	42%
	4	25%	6%	24%	46%	23%	25%	21%	30%	27%	18%	24%	31%	40%	11%	34%	25%	28%	22%	19%	23%	26%	28%
	5	5%	9%	3%	5%	4%	4%	5%	9%	4%	12%	6%	0%	0%	16%	5%	11%	6%	0%	7%	5%	5%	6%
	Mean	2.99	2.67	2.95	3.26	2.97	2.97	2.96	3.09	3.03	2.81	2.96	3.04	3.10	3.00	3.11	3.18	3.11	2.82	2.96	2.91	2.94	3.11
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
39. Please evaluate the Men's/Women's locker rooms (as applicable to you): Overall Locker Room operation	1	6%	15%	13%	8%	6%	3%	2%	6%	6%	7%	7%	7%	0%	5%	2%	4%	6%	11%	11%	5%	5%	5%
	2	14%	15%	10%	8%	14%	17%	15%	14%	14%	15%	15%	11%	18%	16%	7%	11%	6%	11%	15%	20%	19%	9%
	3	48%	56%	51%	31%	54%	53%	47%	42%	50%	43%	47%	59%	36%	58%	49%	57%	47%	57%	48%	42%	44%	52%
	4	27%	9%	23%	44%	23%	26%	30%	30%	27%	26%	27%	19%	45%	11%	36%	11%	38%	19%	22%	26%	31%	27%
	5	5%	6%	3%	10%	4%	3%	6%	7%	4%	9%	5%	4%	0%	11%	7%	18%	3%	2%	4%	6%	2%	8%
	Mean	3.12	2.76	2.92	3.41	3.06	3.09	3.22	3.19	3.10	3.16	3.09	3.00	3.27	3.05	3.38	3.29	3.25	2.92	2.93	3.08	3.07	3.24
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Food quality	1	5%	26%	16%	5%	3%	3%	1%	0%	6%	2%	5%	0%	0%	21%	2%	4%	11%	7%	19%	4%	1%	2%
	2	12%	26%	18%	23%	15%	6%	4%	6%	13%	8%	11%	15%	8%	26%	9%	23%	15%	20%	15%	7%	7%	9%
	3	40%	29%	32%	33%	44%	48%	46%	33%	39%	41%	43%	31%	25%	26%	33%	35%	30%	35%	37%	47%	46%	38%
	4	36%	15%	34%	28%	31%	37%	40%	51%	34%	42%	32%	50%	58%	26%	51%	31%	38%	33%	22%	35%	38%	43%
	5	7%	3%	0%	13%	7%	6%	8%	10%	7%	7%	8%	4%	8%	0%	5%	8%	6%	7%	7%	7%	8%	8%
	Mean	3.28	2.41	2.84	3.20	3.24	3.38	3.51	3.66	3.24	3.43	3.27	3.42	3.67	2.58	3.47	3.15	3.14	3.13	2.85	3.34	3.45	3.46
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Menu selection	1	6%	24%	19%	10%	1%	5%	1%	0%	7%	2%	6%	0%	8%	21%	2%	8%	11%	7%	15%	4%	6%	0%
	2	14%	26%	14%	23%	20%	11%	9%	5%	13%	16%	13%	29%	0%	26%	7%	23%	15%	13%	19%	16%	11%	8%
	3	46%	38%	57%	35%	46%	52%	44%	47%	47%	41%	48%	38%	33%	37%	45%	42%	38%	48%	56%	47%	46%	50%
	4	28%	9%	11%	20%	28%	28%	37%	44%	27%	33%	27%	29%	50%	16%	40%	19%	33%	26%	4%	27%	29%	39%
	5	6%	3%	0%	13%	4%	4%	10%	5%	5%	7%	6%	4%	8%	0%	5%	8%	3%	7%	7%	5%	8%	3%
	Mean	3.14	2.41	2.59	3.03	3.14	3.14	3.45	3.49	3.11	3.26	3.13	3.08	3.50	2.47	3.38	2.96	3.03	3.13	2.70	3.14	3.24	3.38
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Service	1	2%	15%	5%	3%	1%	0%	1%	0%	3%	1%	2%	4%	0%	16%	0%	4%	5%	0%	7%	2%	1%	2%
	2	6%	9%	16%	3%	7%	3%	5%	3%	6%	3%	5%	15%	0%	11%	2%	15%	0%	7%	7%	5%	6%	6%
	3	19%	29%	22%	23%	22%	15%	23%	7%	21%	15%	21%	15%	0%	21%	12%	15%	15%	15%	33%	27%	16%	14%
	4	55%	35%	46%	48%	58%	68%	41%	70%	55%	53%	54%	46%	73%	37%	67%	41%	60%	57%	37%	49%	54%	69%
	5	18%	12%	11%	25%	11%	14%	30%	19%	16%	28%	18%	19%	27%	16%	19%	26%	20%	22%	15%	17%	22%	9%
	Mean	3.81	3.21	3.41	3.90	3.71	3.94	3.94	4.06	3.74	4.02	3.81	3.62	4.27	3.26	4.02	3.70	3.91	3.93	3.44	3.73	3.91	3.78
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

		Total	Age Category:							Gender:		Membership Classification:					Membership Tenure:						
			Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Value for money	1	4%	18%	11%	5%	3%	1%	2%	1%	5%	1%	4%	4%	0%	21%	2%	0%	6%	7%	15%	3%	2%	3%
	2	8%	15%	3%	8%	7%	9%	8%	9%	7%	11%	7%	16%	9%	11%	9%	19%	3%	4%	7%	8%	9%	11%
	3	34%	26%	33%	33%	32%	45%	36%	27%	33%	39%	36%	20%	45%	26%	30%	31%	29%	26%	37%	39%	38%	34%
	4	41%	35%	42%	38%	47%	32%	37%	54%	43%	36%	41%	40%	18%	37%	51%	38%	52%	41%	33%	35%	35%	49%
	5	12%	6%	11%	18%	11%	13%	16%	9%	12%	13%	12%	20%	27%	5%	7%	12%	9%	22%	7%	15%	15%	3%
	Mean	3.48	2.97	3.39	3.55	3.57	3.46	3.55	3.60	3.49	3.49	3.50	3.56	3.64	2.95	3.51	3.42	3.55	3.67	3.11	3.50	3.52	3.38
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Alcohol selection	1	2%	3%	8%	3%	0%	0%	1%	0%	2%	1%	2%	0%	0%	6%	0%	0%	3%	2%	4%	2%	0%	0%
	2	4%	15%	8%	5%	0%	3%	1%	4%	4%	4%	3%	9%	11%	6%	3%	4%	3%	2%	12%	5%	1%	3%
	3	34%	42%	44%	28%	39%	30%	35%	28%	36%	29%	36%	32%	22%	33%	30%	38%	29%	38%	46%	35%	29%	38%
	4	48%	30%	25%	49%	50%	57%	45%	61%	47%	52%	46%	41%	56%	50%	64%	33%	59%	40%	31%	41%	57%	53%
	5	12%	9%	14%	15%	11%	11%	18%	7%	12%	14%	13%	18%	11%	6%	3%	25%	6%	17%	8%	16%	13%	5%
	Mean	3.65	3.27	3.28	3.69	3.71	3.76	3.77	3.72	3.62	3.73	3.66	3.68	3.67	3.44	3.67	3.79	3.62	3.67	3.27	3.63	3.82	3.60
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Hours of operation	1	4%	18%	8%	5%	3%	0%	1%	0%	4%	0%	4%	0%	0%	16%	0%	8%	5%	7%	8%	1%	1%	3%
	2	6%	3%	8%	8%	9%	8%	1%	6%	6%	5%	6%	12%	0%	5%	5%	19%	5%	7%	4%	4%	2%	10%
	3	36%	47%	49%	43%	40%	34%	31%	22%	39%	24%	37%	48%	27%	37%	22%	27%	36%	33%	35%	43%	38%	29%
	4	44%	24%	30%	33%	36%	49%	53%	61%	41%	55%	42%	32%	45%	37%	63%	38%	50%	30%	42%	41%	44%	52%
	5	11%	9%	5%	13%	13%	9%	14%	11%	10%	16%	11%	8%	27%	5%	10%	8%	5%	24%	12%	11%	14%	6%
	Mean	3.53	3.03	3.16	3.40	3.47	3.60	3.77	3.77	3.45	3.82	3.52	3.36	4.00	3.10	3.78	3.19	3.45	3.59	3.46	3.56	3.67	3.49
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Overall food and beverage operation	1	4%	21%	19%	3%	0%	0%	0%	0%	5%	0%	4%	0%	0%	16%	0%	4%	8%	6%	11%	3%	0%	0%
	2	10%	29%	14%	23%	11%	5%	2%	6%	11%	8%	9%	21%	0%	26%	9%	15%	8%	13%	15%	9%	9%	10%
	3	41%	29%	43%	38%	50%	46%	42%	31%	44%	32%	45%	39%	45%	26%	23%	41%	32%	40%	52%	46%	39%	41%
	4	35%	15%	24%	23%	33%	39%	43%	44%	33%	43%	32%	32%	27%	26%	58%	37%	45%	30%	15%	30%	39%	38%
	5	10%	6%	0%	13%	6%	9%	13%	19%	8%	17%	10%	7%	27%	5%	9%	4%	6%	11%	7%	11%	13%	11%
	Mean	3.37	2.56	2.73	3.21	3.33	3.53	3.67	3.75	3.29	3.69	3.36	3.25	3.82	2.79	3.67	3.22	3.34	3.26	2.93	3.37	3.55	3.51
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Atmosphere	1	5%	18%	17%	8%	4%	1%	0%	2%	6%	1%	5%	4%	9%	11%	0%	4%	6%	9%	7%	4%	2%	5%
	2	15%	29%	22%	20%	13%	12%	12%	11%	17%	7%	15%	12%	9%	32%	10%	26%	9%	15%	26%	15%	13%	14%
	3	35%	38%	42%	40%	38%	35%	35%	25%	39%	22%	35%	50%	9%	37%	29%	33%	40%	37%	41%	35%	32%	31%
	4	34%	9%	17%	25%	38%	42%	40%	43%	31%	47%	33%	27%	36%	16%	57%	30%	37%	26%	22%	34%	39%	39%
	5	11%	6%	3%	8%	8%	10%	13%	20%	8%	23%	11%	8%	36%	5%	5%	7%	8%	13%	4%	13%	13%	11%
	Mean	3.31	2.56	2.67	3.05	3.33	3.49	3.54	3.69	3.18	3.84	3.30	3.23	3.82	2.74	3.57	3.11	3.31	3.20	2.89	3.36	3.48	3.38
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food and Beverage 40. Please evaluate the Food and Beverage operation on the following criteria: Interior decor	1	10%	32%	27%	13%	7%	8%	5%	2%	11%	6%	11%	12%	9%	26%	0%	8%	15%	15%	26%	12%	4%	5%
	2	19%	41%	24%	21%	22%	17%	10%	11%	21%	10%	19%	20%	9%	37%	7%	38%	6%	24%	26%	18%	19%	16%
	3	44%	12%	38%	46%	54%	49%	48%	41%	46%	37%	46%	48%	45%	11%	40%	42%	55%	43%	33%	40%	39%	49%
	4	23%	9%	11%	15%	15%	24%	34%	38%	19%	39%	20%	20%	18%	16%	50%	4%	23%	17%	11%	26%	32%	25%
	5	4%	6%	0%	5%	1%	3%	4%	9%	3%	8%	4%	0%	18%	11%	2%	8%	2%	0%	4%	4%	6%	5%
	Mean	2.92	2.15	2.32	2.79	2.82	2.96	3.21	3.42	2.81	3.34	2.87	2.76	3.27	2.47	3.48	2.65	2.90	2.63	2.41	2.93	3.18	3.10
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
41. If you dine infrequently at the Club, what are the typical reasons for not using the facilities:	Dress code	9%	10%	0%	30%	14%	6%	4%	2%	10%	4%	9%	4%	29%	6%	4%	5%	12%	17%	8%	7%	7%	4%
	Interior decor	16%	23%	17%	13%	16%	19%	14%	7%	17%	4%	16%	17%	29%	19%	4%	29%	16%	22%	17%	12%	9%	16%
	Value for money	15%	23%	11%	10%	6%	15%	20%	19%	14%	16%	13%	17%	14%	38%	19%	19%	6%	11%	17%	13%	22%	18%
	Quality of food	42%	71%	43%	40%	48%	40%	27%	33%	42%	38%	42%	25%	43%	69%	41%	52%	46%	44%	46%	42%	30%	42%
	Quality of service	11%	23%	11%	17%	14%	6%	4%	7%	12%	7%	10%	13%	0%	31%	7%	24%	4%	14%	25%	5%	9%	11%
	Menu selection	28%	29%	26%	30%	38%	28%	16%	29%	29%	24%	25%	42%	29%	38%	33%	29%	26%	25%	33%	32%	24%	29%
	Inconvenience/Remoteness of Club	61%	39%	69%	57%	52%	66%	59%	79%	62%	58%	62%	50%	86%	38%	67%	43%	52%	69%	50%	58%	69%	71%
	Other (please explain):	17%	6%	31%	27%	18%	9%	22%	10%	17%	20%	16%	29%	14%	6%	22%	19%	28%	25%	13%	13%	7%	18%
	Lack of a view	20%	29%	9%	17%	30%	23%	14%	19%	20%	22%	22%	4%	43%	31%	11%	19%	16%	28%	25%	23%	15%	20%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
42. Please rate your overall satisfaction with being a member of the Club:Overall satisfaction with being a member of the Club	1	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	2	0%	0%	0%	2%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%
	3	1%	0%	5%	0%	1%	0%	0%	1%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	2%	2%	0%
	4	2%	3%	0%	5%	3%	3%	2%	0%	2%	3%	2%	0%	8%	5%	0%	4%	3%	4%	4%	0%	2%	2%
	5	5%	3%	10%	7%	4%	4%	5%	1%	5%	4%	6%	0%	0%	0%	2%	0%	9%	0%	8%	4%	7%	2%
	6	6%	9%	13%	7%	7%	6%	1%	7%	7%	6%	7%	3%	17%	11%	0%	7%	8%	4%	15%	6%	6%	5%
	7	16%	16%	28%	14%	18%	15%	12%	13%	16%	12%	15%	17%	25%	21%	16%	7%	12%	19%	23%	17%	16%	15%
	8	31%	41%	31%	43%	35%	30%	27%	22%	34%	20%	31%	45%	17%	32%	24%	39%	32%	36%	31%	34%	24%	27%
	9	22%	19%	10%	17%	17%	25%	28%	26%	22%	20%	21%	28%	0%	21%	29%	25%	20%	19%	4%	24%	28%	20%
	10	17%	9%	3%	5%	15%	16%	26%	29%	13%	33%	16%	7%	33%	11%	29%	18%	17%	17%	15%	12%	14%	30%
	Mean	7.99	7.81	7.05	7.43	7.85	8.09	8.42	8.45	7.91	8.28	7.90	8.17	7.75	7.79	8.64	8.25	7.86	8.09	7.42	7.97	7.79	8.45
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
43. Is the Club meeting your expectations on an overall basis?	Yes	87%	81%	77%	83%	84%	89%	92%	93%	86%	91%	86%	100%	67%	74%	95%	96%	86%	85%	81%	87%	87%	88%
	No	13%	19%	23%	17%	16%	11%	8%	7%	14%	9%	14%	0%	33%	26%	5%	4%	14%	15%	19%	13%	13%	12%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Please indicate reason(s) why the Club is not meeting your expectations:	Golf course not meeting expectations	38%	67%	22%	14%	73%	11%	43%	25%	42%	13%	36%	0%	25%	80%	0%	0%	33%	57%	20%	31%	18%	75%
	Clubhouse not meeting expectations	51%	100%	44%	57%	36%	33%	57%	50%	58%	13%	48%	0%	50%	100%	0%	0%	56%	71%	60%	54%	45%	25%
	Pro Shop not meeting expectations	9%	33%	11%	14%	9%	0%	0%	0%	9%	13%	10%	0%	0%	20%	0%	0%	11%	14%	20%	8%	9%	0%
	Food and beverage not meeting expectations	51%	100%	56%	71%	55%	22%	29%	25%	51%	50%	50%	0%	25%	100%	0%	0%	78%	71%	100%	38%	18%	38%
	Value for money not meeting expectations	25%	33%	56%	14%	27%	0%	14%	25%	27%	13%	24%	0%	25%	20%	50%	0%	44%	0%	20%	31%	18%	25%
	Social experience not meeting expectations	38%	17%	56%	43%	18%	56%	43%	25%	36%	50%	40%	0%	25%	20%	50%	0%	22%	43%	40%	62%	36%	13%
	Other (please specify below):	43%	33%	56%	57%	45%	44%	29%	25%	38%	75%	43%	0%	50%	40%	50%	0%	33%	57%	60%	38%	27%	63%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
44. Would you recommend the Club to your friends and associates as a Club they should join?	Yes	94%	88%	85%	88%	94%	94%	100%	99%	94%	97%	94%	93%	83%	95%	98%	100%	95%	87%	81%	95%	94%	98%
	No	6%	13%	15%	12%	6%	6%	0%	1%	6%	3%	6%	7%	17%	5%	2%	0%	5%	13%	19%	5%	6%	2%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Please indicate reason(s) why you would not recommend the Club: (Please select all that apply)	Cost to be a member	50%	75%	50%	60%	0%	50%	0%	100%	52%	50%	47%	0%	100%	100%	100%	0%	50%	50%	40%	40%	60%	100%
	Food and Beverage experience	33%	75%	33%	40%	25%	0%	0%	0%	33%	0%	32%	50%	0%	100%	0%	0%	50%	50%	40%	40%	0%	0%
	Social experience	63%	50%	67%	60%	75%	50%	0%	100%	62%	50%	58%	100%	0%	100%	100%	0%	0%	50%	80%	80%	60%	100%
	Golf experience	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Location	17%	0%	17%	40%	0%	0%	0%	100%	14%	0%	16%	0%	0%	0%	100%	0%	0%	17%	20%	20%	0%	100%
	Other (please specify below):	29%	50%	17%	20%	25%	50%	0%	0%	29%	0%	32%	0%	0%	100%	0%	0%	0%	67%	40%	0%	20%	0%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
45. When you joined the Club, what were the deciding factors in joining the Club?	Members you knew	54%	44%	38%	57%	46%	53%	66%	58%	52%	62%	53%	53%	67%	42%	60%	29%	45%	51%	56%	62%	59%	55%
	Quality of the Club and its reputation	58%	63%	65%	52%	58%	58%	63%	51%	61%	51%	60%	53%	58%	68%	49%	64%	62%	70%	56%	58%	59%	45%
	Location	30%	16%	35%	26%	28%	33%	28%	35%	30%	28%	27%	37%	42%	16%	42%	32%	36%	19%	30%	22%	31%	38%
	Golf course	80%	88%	75%	79%	86%	77%	77%	84%	83%	71%	81%	77%	58%	95%	82%	93%	88%	81%	85%	76%	76%	79%
	Socialisation	9%	3%	3%	7%	3%	10%	15%	16%	9%	12%	8%	7%	17%	5%	18%	4%	6%	4%	15%	8%	15%	11%
	Family fun	4%	6%	5%	10%	1%	0%	2%	6%	4%	2%	3%	7%	0%	5%	4%	0%	0%	2%	4%	6%	3%	6%
	Discounted Entry Fee	9%	13%	18%	10%	8%	9%	6%	4%	6%	18%	8%	0%	25%	21%	7%	21%	32%	4%	0%	2%	1%	6%
	Other (please specify below):	8%	13%	23%	10%	6%	5%	2%	9%	9%	6%	8%	7%	17%	5%	9%	7%	3%	6%	7%	10%	10%	8%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Communications 46. Do you feel that the Club communicates with you effectively?	Yes	84%	69%	83%	81%	87%	79%	87%	91%	84%	83%	83%	90%	91%	74%	85%	96%	82%	87%	78%	81%	83%	86%
	No	16%	31%	18%	19%	13%	21%	13%	9%	16%	17%	17%	10%	9%	26%	15%	4%	18%	13%	22%	19%	17%	14%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
47. Please rate the extent to which Management and The Council communicate with the membership: Pro Shop	1	3%	7%	8%	0%	6%	1%	1%	0%	3%	3%	3%	8%	0%	0%	2%	4%	3%	4%	4%	2%	4%	0%
	2	12%	10%	13%	10%	16%	16%	12%	7%	12%	11%	14%	8%	0%	6%	7%	0%	10%	17%	0%	21%	11%	9%
	3	37%	31%	47%	39%	38%	39%	38%	24%	38%	33%	39%	38%	20%	24%	29%	46%	27%	35%	43%	40%	39%	33%
	4	35%	31%	21%	39%	35%	28%	38%	47%	36%	31%	33%	31%	50%	41%	43%	29%	48%	30%	43%	24%	33%	43%
	5	13%	21%	11%	12%	4%	16%	12%	22%	11%	23%	11%	15%	30%	29%	19%	21%	11%	13%	9%	14%	13%	16%
	Mean	3.44	3.48	3.13	3.54	3.16	3.41	3.47	3.85	3.39	3.60	3.35	3.38	4.10	3.94	3.69	3.62	3.55	3.30	3.52	3.26	3.39	3.66
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
47. Please rate the extent to which Management and The Council communicate with the membership: Golf Course Maintenance	1	1%	3%	0%	0%	1%	0%	2%	2%	1%	1%	1%	0%	0%	0%	5%	0%	0%	0%	0%	1%	2%	3%
	2	3%	10%	3%	5%	0%	3%	0%	3%	3%	1%	2%	4%	0%	12%	2%	4%	3%	0%	4%	3%	1%	3%
	3	20%	31%	24%	15%	19%	22%	22%	10%	20%	20%	22%	8%	10%	24%	14%	17%	16%	20%	25%	19%	28%	13%
	4	51%	21%	42%	55%	59%	51%	52%	55%	48%	60%	51%	77%	40%	18%	51%	42%	55%	54%	50%	47%	51%	52%
	5	26%	34%	32%	25%	21%	24%	23%	31%	28%	18%	25%	12%	50%	47%	28%	38%	26%	26%	21%	30%	17%	28%
	Mean	3.97	3.72	4.03	4.00	3.97	3.96	3.94	4.10	3.98	3.93	3.96	3.96	4.40	4.00	3.95	4.13	4.03	4.07	3.87	4.02	3.79	3.98
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
47. Please rate the extent to which Management and The Council communicate with the membership: Management and Administration	1	3%	4%	13%	0%	4%	1%	4%	0%	4%	3%	3%	4%	0%	0%	5%	0%	5%	5%	0%	4%	2%	3%
	2	15%	11%	18%	23%	18%	17%	9%	9%	16%	9%	17%	8%	0%	12%	5%	4%	6%	16%	5%	22%	16%	16%
	3	37%	54%	34%	25%	38%	32%	46%	29%	36%	40%	37%	36%	30%	41%	34%	42%	39%	36%	59%	33%	37%	29%
	4	38%	21%	26%	45%	38%	40%	33%	55%	39%	36%	36%	44%	50%	35%	51%	29%	48%	36%	18%	34%	38%	48%
	5	7%	11%	8%	8%	1%	9%	9%	7%	6%	13%	7%	8%	20%	12%	5%	25%	2%	7%	18%	7%	6%	3%
	Mean	3.32	3.25	2.97	3.38	3.15	3.39	3.34	3.60	3.27	3.48	3.26	3.44	3.90	3.47	3.46	3.75	3.35	3.25	3.50	3.18	3.30	3.33
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
47. Please rate the extent to which Management and The Council communicate with the membership: Council	1	6%	11%	13%	3%	3%	5%	4%	7%	5%	8%	6%	4%	0%	6%	5%	0%	8%	7%	5%	3%	9%	5%
	2	15%	14%	21%	23%	21%	12%	7%	15%	17%	9%	17%	4%	0%	18%	13%	8%	8%	19%	14%	21%	10%	21%
	3	41%	43%	39%	33%	41%	43%	51%	33%	40%	47%	43%	46%	40%	29%	36%	42%	48%	38%	57%	40%	42%	33%
	4	33%	21%	21%	33%	33%	39%	33%	36%	33%	29%	30%	42%	50%	35%	41%	33%	34%	33%	19%	31%	34%	38%
	5	5%	11%	5%	8%	2%	0%	5%	9%	4%	7%	4%	4%	10%	12%	5%	17%	2%	2%	5%	5%	5%	3%
	Mean	3.15	3.07	2.84	3.20	3.09	3.16	3.28	3.25	3.15	3.17	3.09	3.38	3.70	3.29	3.28	3.58	3.13	3.05	3.05	3.14	3.16	3.14
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
47. Please rate the extent to which Management and The Council communicate with the membership: Mens' Club / Ladies Club	1	3%	11%	5%	0%	3%	1%	1%	6%	4%	1%	2%	8%	0%	12%	3%	8%	2%	5%	5%	1%	5%	2%
	2	8%	7%	3%	10%	9%	11%	5%	11%	9%	5%	9%	8%	10%	0%	8%	0%	3%	7%	5%	11%	9%	13%
	3	36%	46%	45%	40%	43%	28%	37%	22%	37%	32%	40%	25%	10%	35%	23%	33%	29%	33%	52%	39%	41%	28%
	4	44%	25%	39%	43%	38%	52%	51%	46%	43%	48%	42%	54%	60%	41%	56%	42%	60%	49%	29%	39%	39%	49%
	5	8%	11%	8%	8%	6%	8%	6%	15%	7%	15%	8%	4%	20%	12%	10%	17%	6%	7%	10%	10%	6%	8%
	Mean	3.47	3.18	3.42	3.48	3.35	3.55	3.56	3.54	3.40	3.70	3.44	3.38	3.90	3.41	3.64	3.58	3.66	3.47	3.33	3.46	3.33	3.47
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
47. Please rate the extent to which Management and The Council communicate with the membership: Food and Beverage	1	11%	31%	24%	5%	15%	5%	8%	4%	13%	5%	11%	8%	10%	18%	8%	4%	10%	18%	18%	14%	10%	3%
	2	23%	21%	26%	35%	26%	23%	18%	16%	26%	10%	24%	25%	0%	29%	18%	25%	20%	23%	27%	26%	16%	26%
	3	42%	34%	39%	38%	39%	46%	49%	38%	39%	52%	43%	33%	40%	35%	43%	33%	43%	36%	45%	39%	48%	43%
	4	19%	3%	5%	18%	18%	23%	20%	32%	18%	23%	17%	29%	30%	6%	30%	25%	25%	16%	0%	18%	19%	22%
	5	5%	10%	5%	5%	2%	3%	6%	11%	5%	9%	5%	4%	20%	12%	3%	13%	3%	7%	9%	3%	6%	5%
	Mean	2.85	2.41	2.42	2.83	2.65	2.95	3.00	3.30	2.77	3.21	2.81	2.96	3.50	2.65	3.03	3.17	2.92	2.70	2.55	2.71	2.95	3.00
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
48. Which of the following communication methods and at what frequency would you prefer: Member Newsletter	Monthly	69%	59%	70%	68%	65%	71%	74%	71%	69%	67%	69%	58%	73%	58%	76%	73%	72%	64%	75%	66%	67%	73%
	Weekly	11%	31%	8%	19%	7%	7%	7%	6%	10%	13%	10%	4%	18%	37%	6%	15%	13%	20%	4%	8%	9%	6%
	Bi-weekly	10%	6%	19%	8%	12%	10%	7%	10%	11%	8%	10%	15%	0%	0%	15%	4%	7%	9%	13%	12%	14%	8%
	Periodically	9%	0%	3%	5%	13%	10%	12%	12%	8%	12%	10%	19%	9%	0%	3%	8%	8%	4%	4%	13%	9%	10%
	Never	1%	3%	0%	0%	3%	1%	0%	2%	2%	0%	1%	4%	0%	5%	0%	0%	0%	2%	4%	1%	1%	2%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
48. Which of the following communication methods and at what frequency would you prefer: General E-mail	Monthly	40%	32%	49%	40%	37%	32%	53%	38%	41%	37%	43%	33%	25%	33%	31%	58%	38%	37%	36%	33%	42%	49%
	Weekly	25%	35%	17%	28%	19%	36%	20%	19%	24%	25%	26%	19%	38%	22%	21%	15%	28%	37%	14%	27%	23%	19%
	Bi-weekly	16%	26%	26%	15%	16%	16%	9%	17%	16%	18%	16%	11%	13%	39%	15%	15%	22%	5%	23%	18%	21%	9%
	Periodically	18%	6%	9%	15%	25%	17%	18%	25%	18%	19%	15%	37%	13%	6%	33%	12%	12%	20%	23%	23%	13%	23%
	Never	1%	0%	0%	3%	1%	0%	0%	2%	1%	1%	1%	0%	13%	0%	0%	0%	0%	2%	5%	0%	1%	0%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
48. Which of the following communication methods and at what frequency would you prefer: Website member homepage	Monthly	30%	19%	35%	22%	26%	23%	44%	36%	29%	32%	32%	19%	33%	22%	25%	38%	29%	21%	24%	27%	37%	32%
	Weekly	37%	42%	29%	51%	33%	43%	31%	33%	36%	40%	37%	33%	33%	44%	38%	31%	31%	47%	43%	42%	34%	34%
	Bi-weekly	10%	19%	6%	3%	5%	17%	6%	10%	10%	10%	9%	5%	11%	17%	13%	15%	11%	0%	10%	8%	17%	7%
	Periodically	18%	13%	26%	14%	26%	12%	18%	19%	19%	16%	17%	33%	11%	17%	22%	12%	24%	21%	19%	19%	8%	23%
	Never	5%	6%	3%	11%	9%	5%	2%	2%	6%	2%	5%	10%	11%	0%	3%	4%	5%	12%	5%	4%	3%	5%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
48. Which of the following communication methods and at what frequency would you prefer: Notice boards around the Club	Monthly	22%	10%	18%	17%	21%	14%	39%	26%	21%	25%	23%	15%	22%	12%	25%	23%	19%	18%	22%	19%	29%	24%
	Weekly	43%	66%	48%	39%	34%	51%	32%	43%	41%	52%	44%	25%	22%	71%	36%	46%	46%	39%	28%	43%	48%	40%
	Bi-weekly	14%	17%	9%	8%	11%	20%	15%	14%	15%	11%	14%	5%	22%	12%	18%	4%	10%	13%	22%	14%	20%	16%
	Periodically	17%	3%	21%	31%	27%	10%	12%	14%	19%	11%	15%	40%	22%	0%	21%	19%	21%	26%	17%	19%	2%	18%
	Never	4%	3%	3%	6%	7%	5%	2%	2%	5%	2%	3%	15%	11%	6%	0%	8%	4%	3%	11%	5%	2%	2%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
48. Which of the following communication methods and at what frequency would you prefer: Social Media	Monthly	24%	17%	18%	11%	20%	21%	43%	29%	22%	30%	23%	15%	13%	24%	40%	30%	19%	11%	26%	23%	27%	34%
	Weekly	30%	59%	41%	35%	26%	31%	18%	13%	30%	33%	29%	25%	50%	71%	8%	35%	38%	33%	37%	30%	24%	17%
	Bi-weekly	10%	10%	18%	16%	4%	8%	6%	16%	10%	7%	10%	15%	0%	6%	12%	4%	6%	11%	16%	10%	18%	6%
	Periodically	14%	3%	15%	19%	13%	10%	18%	16%	14%	11%	13%	30%	0%	0%	16%	13%	11%	11%	5%	18%	12%	17%
	Never	23%	10%	9%	19%	37%	31%	16%	26%	24%	19%	24%	15%	38%	0%	24%	17%	26%	33%	16%	19%	18%	26%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
48. Which of the following communication methods and at what frequency would you prefer: Messenger App	Monthly	20%	24%	16%	14%	8%	15%	44%	19%	20%	21%	20%	11%	25%	29%	23%	30%	17%	11%	26%	14%	29%	22%
	Weekly	30%	34%	32%	42%	30%	38%	15%	22%	29%	34%	32%	11%	50%	29%	23%	17%	35%	43%	32%	30%	27%	22%
	Bi-weekly	8%	10%	10%	6%	4%	9%	12%	6%	9%	5%	8%	6%	0%	18%	8%	9%	4%	3%	5%	11%	12%	8%
	Periodically	17%	3%	16%	19%	19%	15%	17%	25%	18%	14%	16%	39%	0%	6%	23%	9%	17%	14%	21%	20%	8%	28%
	Never	25%	28%	26%	19%	40%	24%	12%	28%	25%	26%	25%	33%	25%	18%	23%	35%	27%	30%	16%	24%	24%	19%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
49. Please indicate the membership size that you prefer for the Club:	More members paying lower annual subscriptions	24%	19%	36%	15%	25%	35%	19%	19%	20%	40%	24%	14%	36%	26%	27%	23%	37%	22%	15%	23%	24%	19%
	Status quo	68%	66%	56%	76%	66%	61%	76%	71%	71%	57%	68%	71%	64%	63%	68%	62%	58%	76%	65%	72%	67%	71%
	Less members paying higher annual subscriptions	8%	16%	8%	10%	8%	4%	6%	10%	9%	2%	8%	14%	0%	11%	5%	15%	5%	2%	19%	5%	10%	10%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
50. Do you believe the current tee time system and access privileges are fair and that all members, based upon membership category, are treated appropriately?	Yes	83%	90%	74%	75%	78%	85%	86%	88%	81%	91%	81%	74%	82%	94%	95%	92%	83%	85%	76%	80%	80%	88%
	No	17%	10%	26%	25%	22%	15%	14%	12%	19%	9%	19%	26%	18%	6%	5%	8%	17%	15%	24%	20%	20%	12%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
51. Please indicate your opinion on the level of visitor play that the Club should allow:	Allow more visitor play in an effort to keep subscription levels down	15%	22%	21%	12%	17%	14%	20%	5%	16%	14%	16%	22%	9%	21%	5%	11%	22%	15%	19%	15%	16%	8%
	Maintain the current level of play	73%	66%	67%	83%	68%	73%	69%	84%	70%	83%	71%	67%	82%	68%	86%	74%	72%	72%	69%	70%	74%	79%
	Allow less visitor play to promote more a private club atmosphere	12%	13%	13%	5%	15%	13%	12%	11%	14%	3%	13%	11%	9%	11%	9%	15%	6%	13%	12%	15%	10%	13%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
52. Do you believe it is important for the Club to make an effort to attract more younger members to help replenish the membership pipeline at the Club?	Yes	96%	97%	97%	95%	93%	97%	95%	97%	95%	99%	96%	97%	91%	95%	95%	93%	95%	91%	96%	100%	98%	92%
	No	4%	3%	3%	5%	7%	3%	5%	3%	5%	1%	4%	3%	9%	5%	5%	7%	5%	9%	4%	0%	2%	8%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
53. Which of the following incentive strategies are you in favour of? (You may select more than one)	A 'pay for use' membership - Individuals up to age 40 would pay an entrance fee over multiple years (based on age), annual subscription would be reduced, and there would be a discounted green fee for each round of golf played.	33%	23%	30%	50%	25%	36%	38%	29%	31%	41%	33%	33%	60%	28%	30%	33%	35%	29%	32%	43%	27%	25%
	Legacy program - Allow children or grandchildren of current members to join the Club at a discounted entrance fee (typically 50% off or greater).	65%	42%	65%	76%	59%	68%	69%	68%	64%	67%	64%	70%	70%	39%	81%	63%	58%	56%	68%	64%	70%	75%
	Discounted annual subscription rates based on age range.	38%	45%	41%	24%	32%	38%	38%	48%	37%	42%	35%	48%	30%	50%	51%	33%	35%	44%	20%	33%	43%	47%
	Discounted entrance fee rates based on age range.	44%	52%	59%	37%	38%	47%	40%	39%	42%	49%	43%	37%	50%	50%	49%	33%	43%	61%	20%	43%	47%	41%
	Deferred entrance fee with credit - Entrance fee is deferred until age 40 and the member earns a credit (typically 5-10% discount) off of the entrance fee for each year they are a member prior to reaching age 40.	38%	48%	32%	37%	40%	45%	36%	29%	40%	32%	35%	52%	40%	39%	49%	58%	33%	46%	48%	36%	33%	35%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
54. Do you believe it is important for the Club to make a concerted effort to attract more women members?	Yes	74%	63%	71%	73%	65%	82%	79%	77%	67%	99%	73%	76%	100%	58%	85%	67%	76%	80%	69%	77%	74%	67%
	No	26%	38%	29%	28%	35%	18%	21%	23%	33%	1%	27%	24%	0%	42%	15%	33%	24%	20%	31%	23%	26%	33%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
55. Would you be in favour of allowing a Senior member (over the age of 75) to transfer their membership and playing privileges to their son or daughter and allow them to avoid paying an entrance fee?	Yes	58%	66%	59%	68%	44%	72%	56%	50%	54%	72%	57%	56%	73%	58%	70%	52%	63%	76%	50%	54%	58%	54%
	No	42%	34%	41%	32%	56%	28%	44%	50%	46%	28%	43%	44%	27%	42%	30%	48%	37%	24%	50%	46%	42%	46%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
56. Do you believe the Club should consider this type of membership? (Family)	Yes	72%	72%	92%	83%	72%	78%	65%	58%	71%	78%	71%	86%	73%	68%	73%	77%	88%	76%	73%	72%	65%	62%
	No	28%	28%	8%	17%	28%	22%	35%	42%	29%	22%	29%	14%	27%	32%	27%	23%	12%	24%	27%	28%	35%	38%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
Potential Capital Projects Focus group participants identified a number of capital projects. Please evaluate and rank the following amenities which should be considered.	Full Clubhouse renovation (tear down)	24%	47%	19%	26%	31%	25%	25%	7%	26%	18%	27%	13%	20%	53%	2%	36%	25%	24%	42%	25%	23%	13%
	Addition of Entertainment Room for golf simulator, snooker, cards, classes	19%	44%	27%	13%	19%	17%	16%	10%	19%	18%	18%	25%	0%	53%	9%	32%	24%	20%	17%	23%	12%	11%
	Renovations to the dining and bar areas to take advantage of the aspect, add an outdoor space and improve ambiance	68%	59%	78%	72%	73%	77%	63%	55%	65%	82%	70%	88%	80%	58%	47%	76%	79%	76%	63%	74%	65%	46%
	Implementation of the Golf Course Masterplan proposed by McKenzie Ebert	40%	47%	49%	54%	43%	44%	32%	27%	42%	35%	40%	63%	50%	42%	30%	52%	48%	57%	54%	34%	33%	31%
	Reconfiguration of Clubhouse to include renovation/expansion to Pro Shop and Arrival Area, and addition of visitor storage and changing facilities.	51%	41%	54%	51%	49%	48%	59%	50%	52%	50%	52%	54%	70%	47%	42%	52%	51%	52%	46%	55%	49%	49%
	Introduction of a short course and/or putting course (par 3)	38%	59%	49%	38%	33%	42%	33%	30%	40%	33%	38%	46%	30%	58%	33%	52%	46%	39%	25%	43%	27%	38%
	Erection of Netting between the 8th tee and practice area and property at entrance	31%	9%	27%	21%	33%	32%	32%	48%	31%	34%	34%	13%	30%	5%	37%	12%	27%	22%	42%	42%	26%	38%
	Refurbishment of locker rooms and facilities	39%	47%	46%	28%	37%	34%	41%	47%	42%	30%	39%	50%	40%	47%	35%	44%	37%	30%	38%	40%	41%	44%
	Relocation of Driving Range to provide for improved access and greater length	26%	47%	41%	28%	27%	21%	22%	18%	31%	10%	28%	38%	10%	37%	12%	40%	30%	28%	42%	23%	17%	28%
	Improvements to maintenance facility and screening	10%	9%	11%	10%	12%	5%	12%	12%	10%	10%	9%	13%	10%	16%	12%	8%	8%	13%	8%	9%	12%	11%
	Purchase Freehold Title of Lands from Fingal County Council	41%	47%	30%	26%	45%	39%	47%	45%	42%	35%	41%	38%	50%	53%	35%	32%	35%	41%	46%	43%	43%	43%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
58. Do you believe the current entrance fee (10,000) is:	Too high	49%	63%	40%	40%	31%	58%	54%	56%	41%	77%	44%	43%	80%	58%	74%	44%	59%	33%	38%	45%	55%	55%
	Too low	5%	3%	8%	5%	10%	4%	5%	2%	6%	1%	6%	10%	0%	5%	0%	4%	2%	7%	15%	6%	5%	3%
	Just right	46%	34%	53%	55%	60%	38%	41%	43%	52%	22%	50%	47%	20%	37%	26%	52%	40%	61%	46%	49%	40%	42%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
59. Do you believe the amount you currently pay in annual subscriptions is:	Too high	25%	22%	49%	28%	25%	18%	20%	22%	23%	31%	26%	19%	9%	21%	21%	8%	42%	15%	30%	26%	15%	29%
	Too low	4%	9%	5%	5%	4%	0%	2%	5%	5%	0%	3%	15%	0%	5%	2%	15%	2%	0%	7%	1%	7%	2%
	Just right	72%	69%	46%	68%	70%	82%	78%	73%	72%	69%	71%	67%	91%	74%	76%	77%	56%	85%	63%	73%	78%	69%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
60. Based on current subscription levels, how much more would you be willing to pay annually in order to fund future capital/operational improvements?	0	33%	28%	33%	33%	35%	32%	35%	31%	29%	48%	35%	22%	36%	26%	28%	27%	31%	33%	30%	36%	34%	32%
	50	7%	3%	13%	10%	6%	4%	11%	7%	7%	10%	8%	7%	0%	5%	10%	4%	5%	4%	4%	14%	5%	10%
	100	23%	28%	15%	20%	17%	21%	27%	29%	23%	20%	23%	26%	27%	16%	20%	12%	18%	17%	26%	18%	32%	29%
	150	12%	9%	13%	13%	10%	10%	11%	20%	13%	8%	10%	4%	18%	11%	30%	4%	18%	11%	7%	13%	8%	17%
	200	13%	19%	10%	15%	14%	18%	12%	7%	15%	10%	12%	22%	18%	26%	10%	19%	18%	20%	19%	15%	7%	5%
	250	6%	3%	13%	5%	7%	6%	4%	3%	6%	4%	7%	7%	0%	5%	0%	12%	5%	11%	7%	2%	7%	3%
	250+	6%	9%	5%	5%	11%	8%	1%	3%	8%	0%	6%	11%	0%	11%	3%	23%	5%	4%	7%	3%	7%	3%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

			Age Category:							Gender:		Membership Classification:					Membership Tenure:						
		Total	Under 35	35 to 42	43 to 50	51 to 58	59 to 66	67 to 74	75+	M	F	ORD	Other	5-Day	INT	Senior	Less than 3	3 to 9	9 to 14	14 to 19	19 to 29	29 to 39	Over 40
61. In contemplating capital improvements, please indicate what you believe to be acceptable method for financing	Debt (principal and interest serviced from annual subscription revenue)	**16%**	6%	20%	16%	17%	19%	15%	14%	15%	20%	16%	7%	27%	11%	20%	4%	17%	20%	15%	15%	20%	15%
	Development levy	**12%**	9%	10%	11%	11%	13%	12%	17%	13%	10%	13%	10%	18%	5%	7%	15%	12%	11%	7%	14%	11%	13%
	Entrance fees	**6%**	13%	5%	5%	4%	5%	7%	3%	5%	7%	7%	0%	0%	16%	0%	4%	6%	7%	4%	7%	6%	3%
	Increased visitor play	**9%**	28%	0%	3%	3%	4%	14%	14%	9%	10%	7%	14%	0%	26%	15%	22%	5%	9%	11%	8%	5%	12%
	Combination of the above sources	**57%**	44%	65%	66%	65%	58%	51%	52%	59%	54%	57%	69%	55%	42%	59%	56%	60%	54%	63%	56%	58%	57%
	Total	**100%**	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%